

FIG. 1

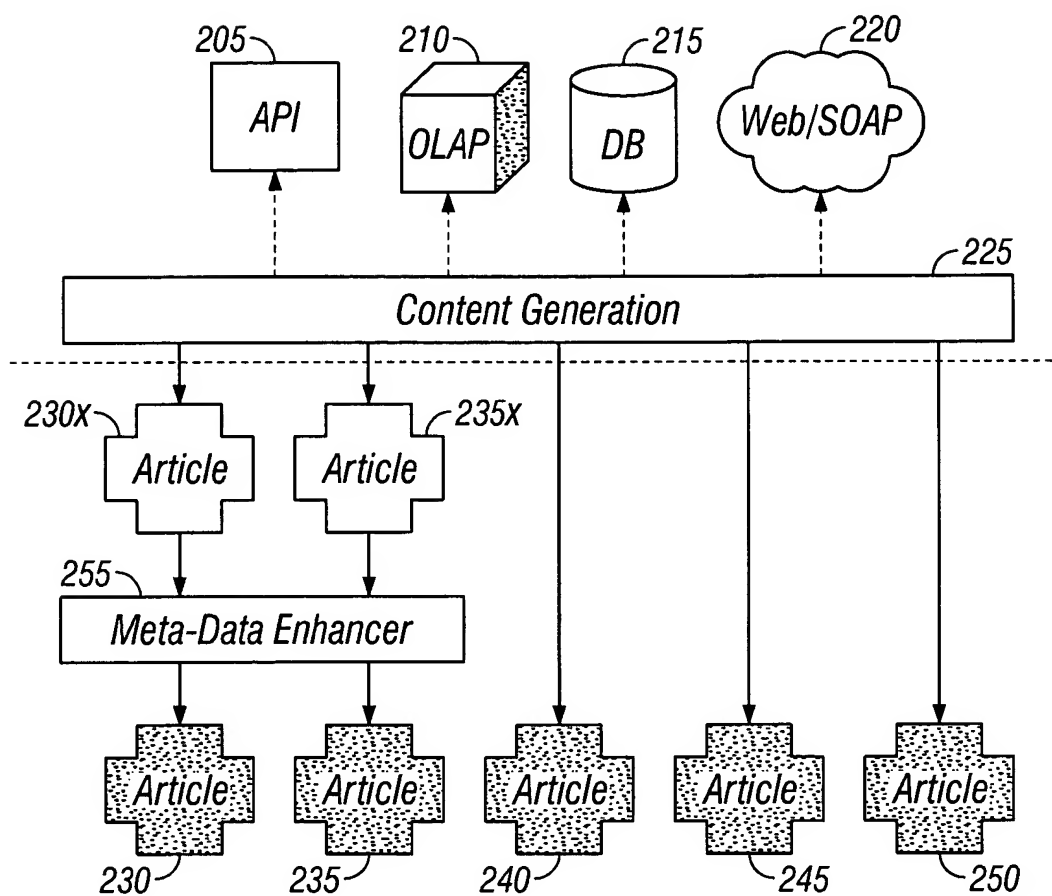
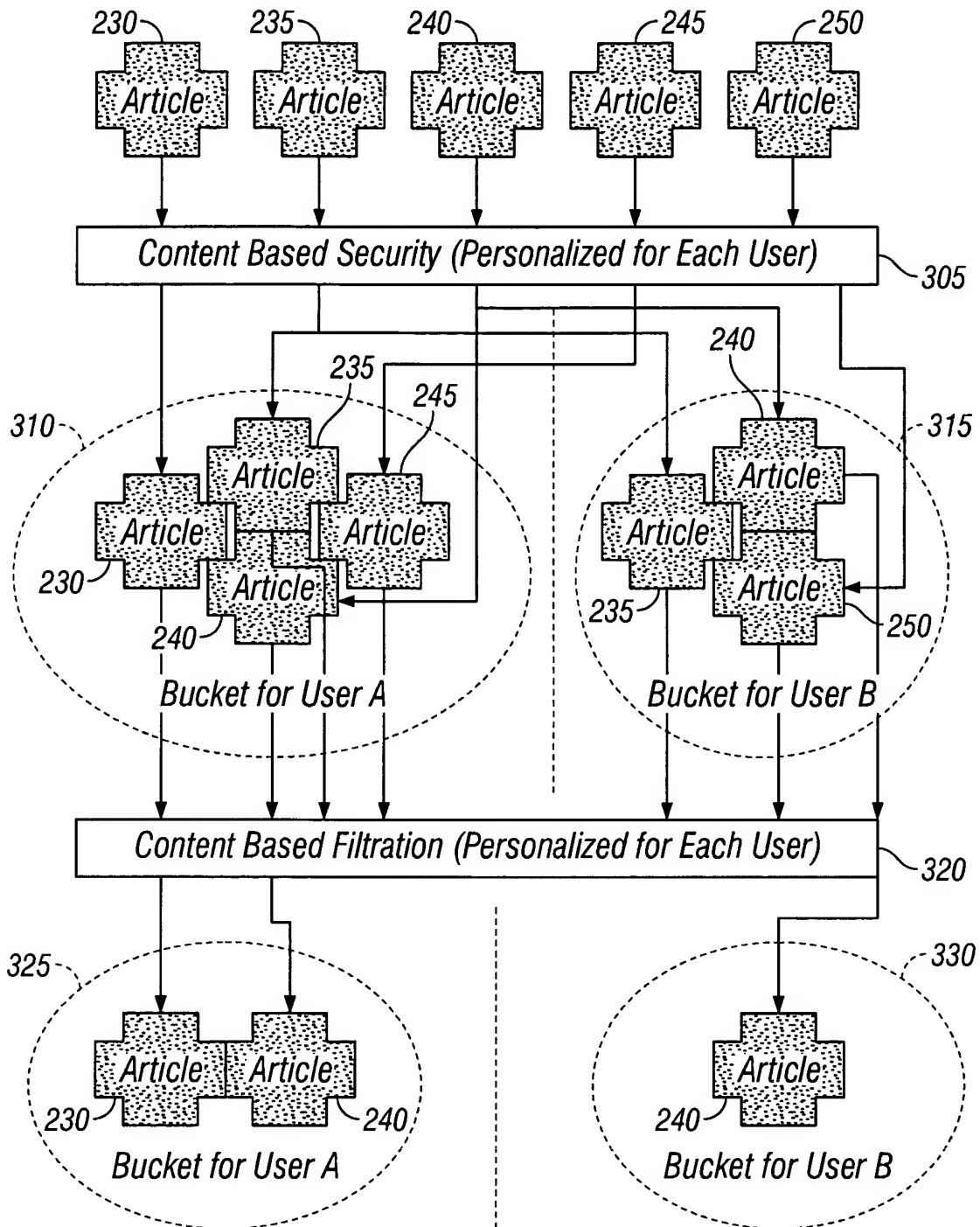


FIG. 2

**FIG. 3**

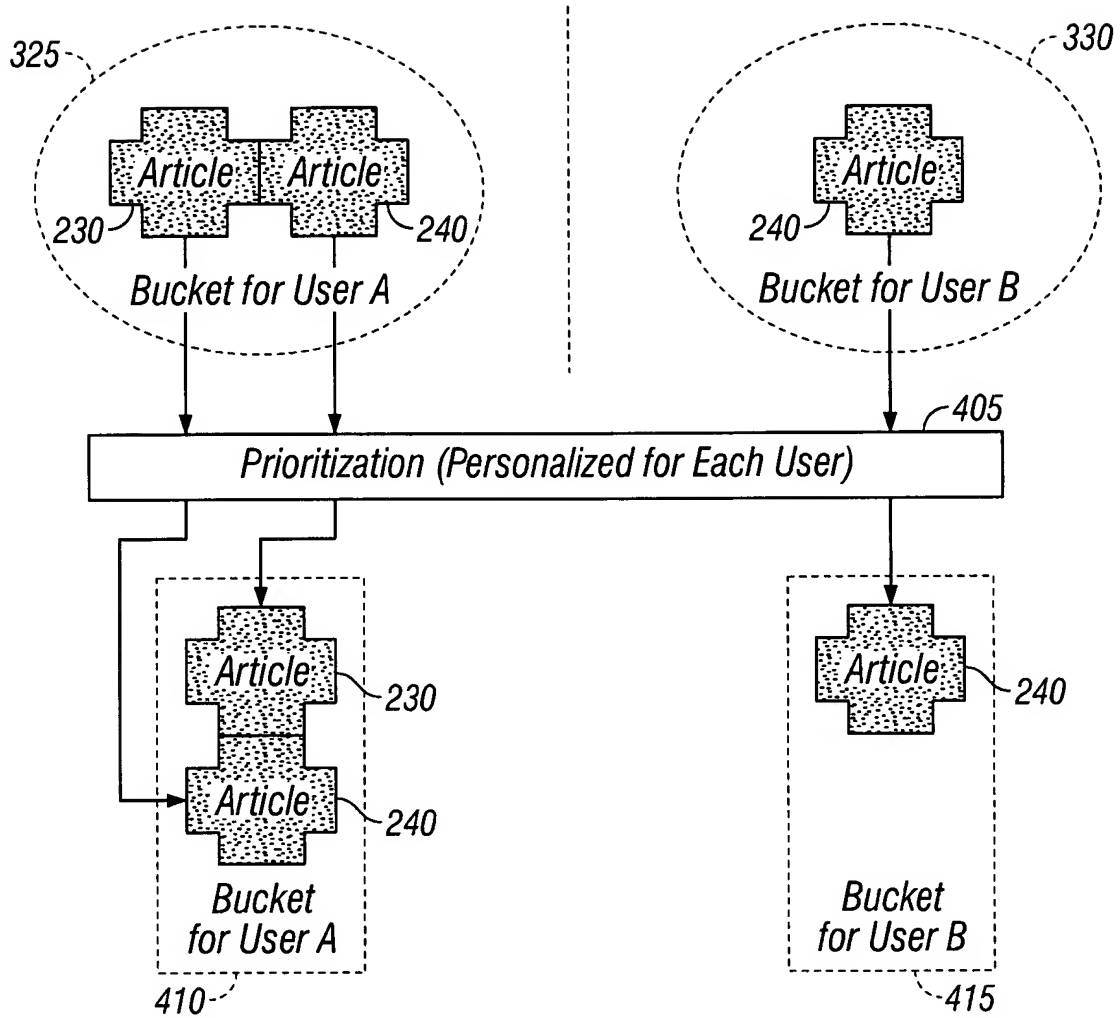


FIG. 4

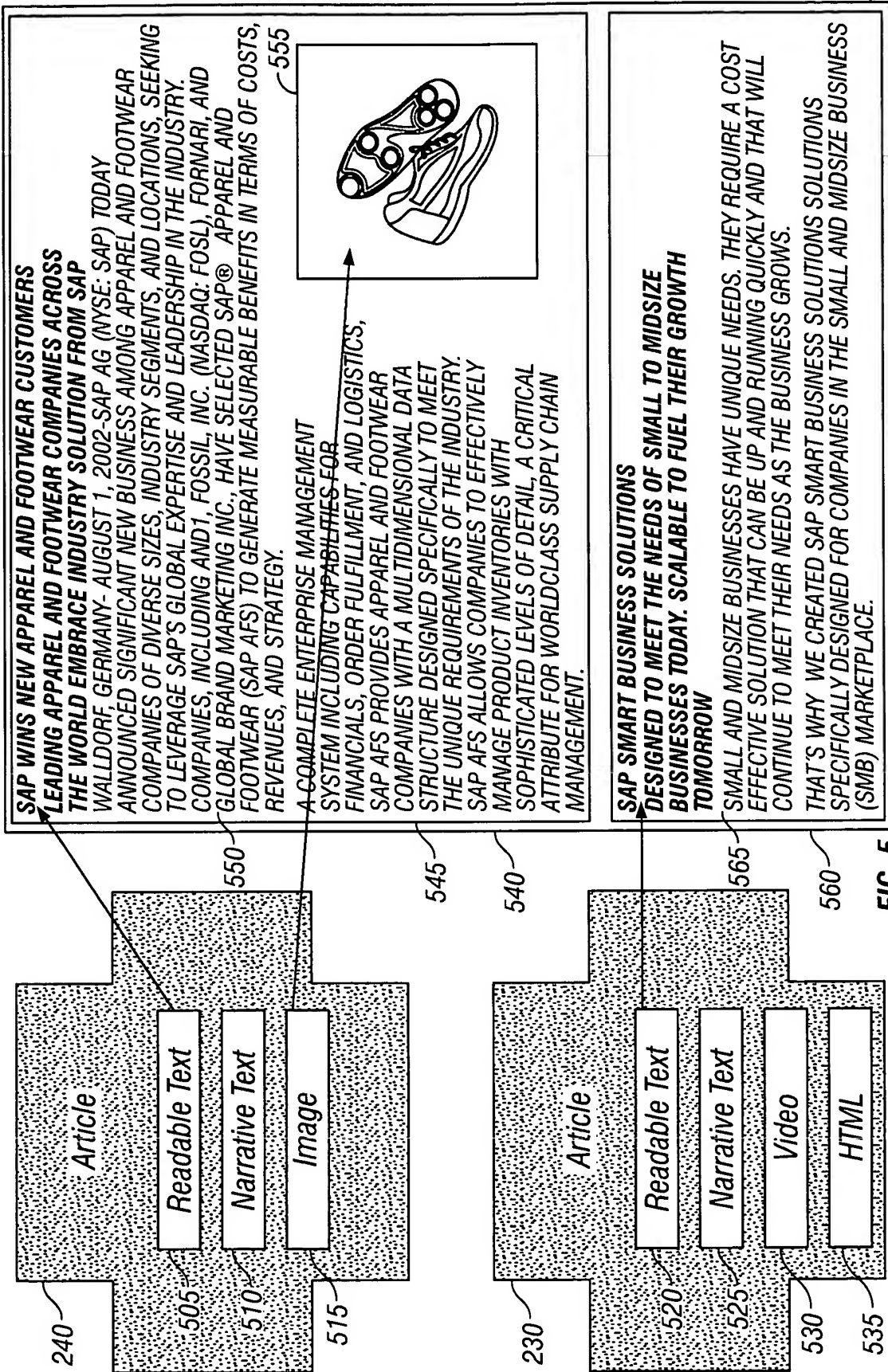
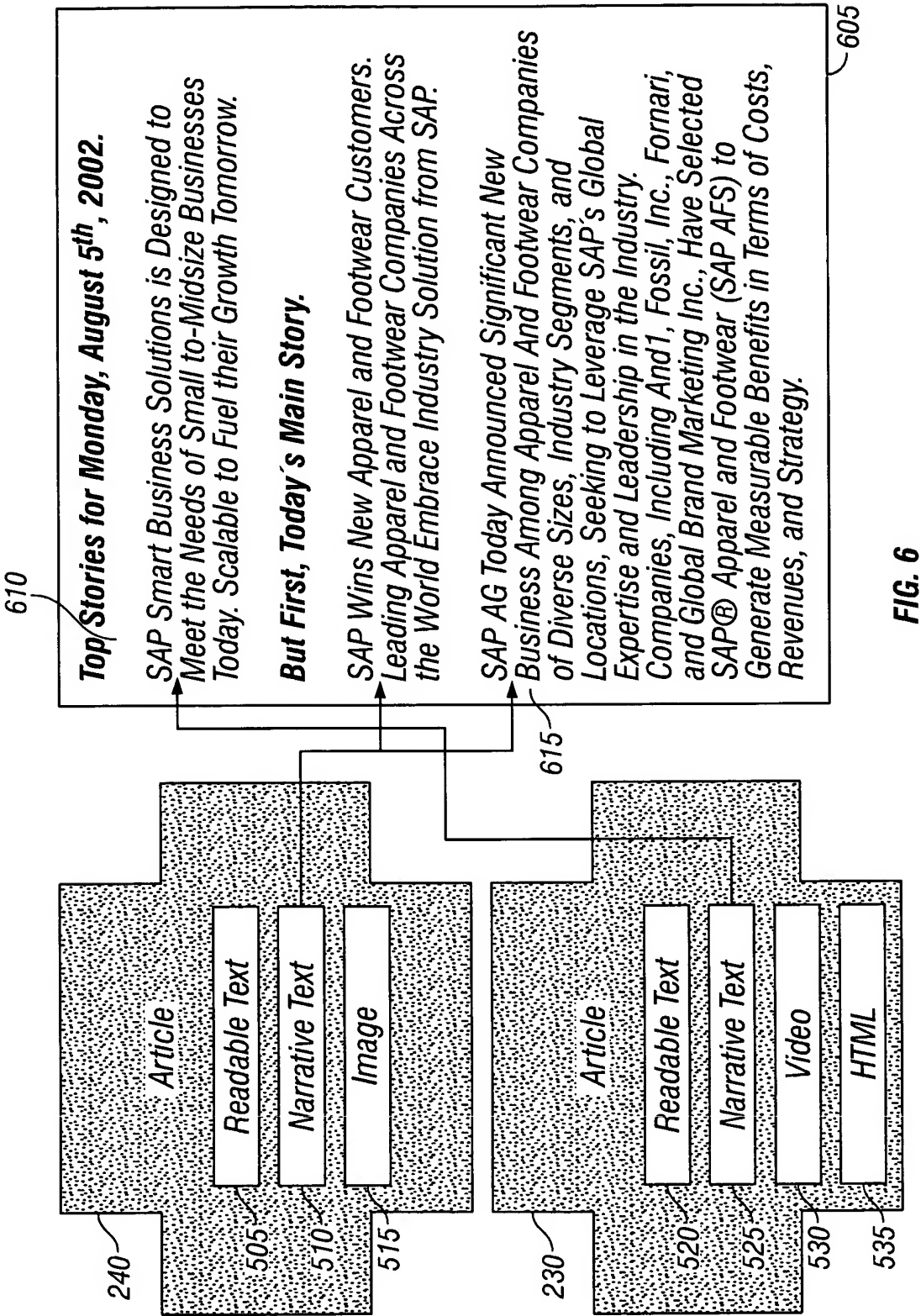


FIG. 5

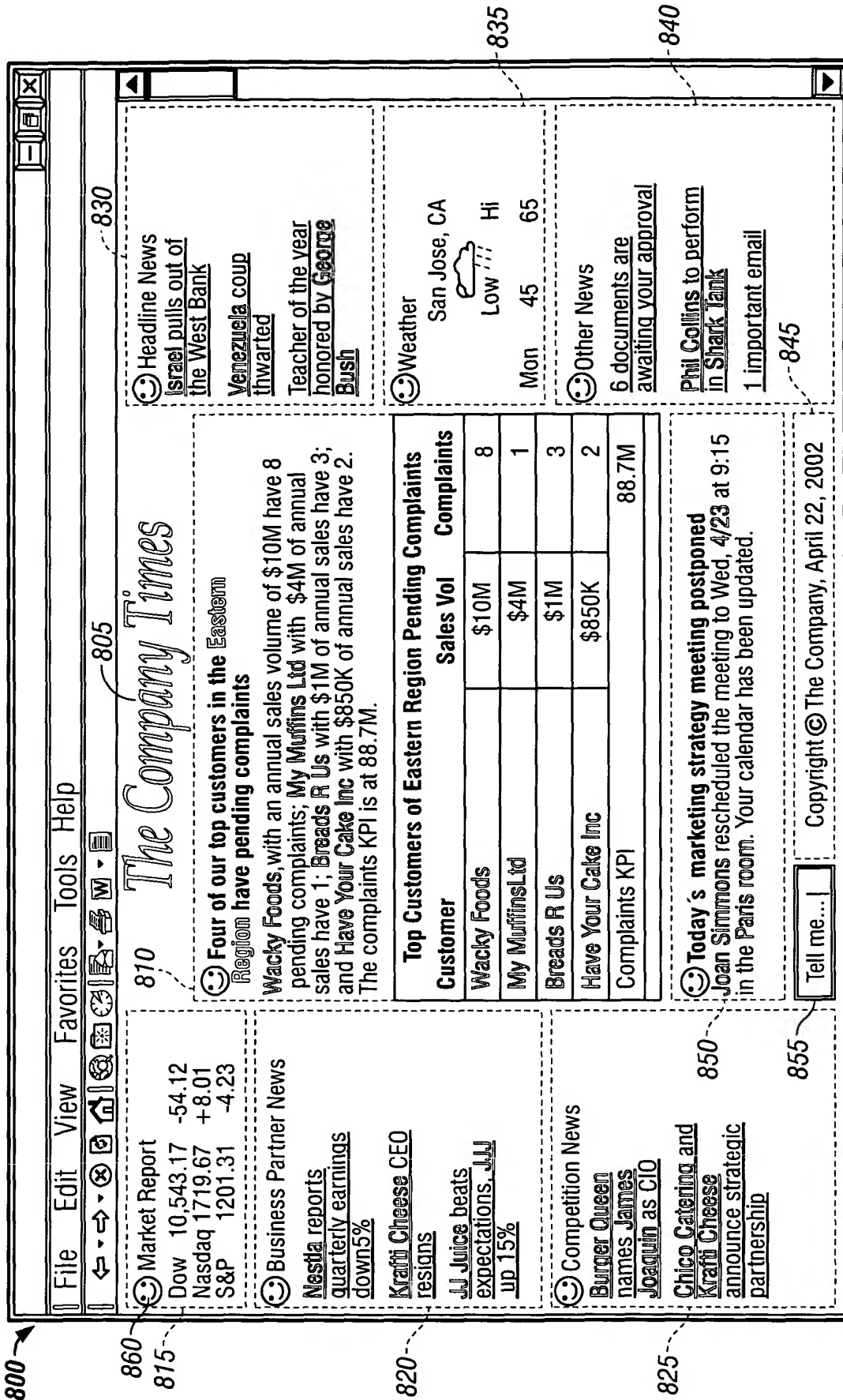


```

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  <Time>2002 -04- 24 15:02</Time>
  <Importance>Normal</Importance>
  <Author>agent@food4all.com</Author>
  <Content Type= " text/narrative " >
    <Headline>
      Four of our top customers in the Eastern Region have pending complaints.
    </Headline>
    <Details>
      Wacky Foods,
      My Muffin Ltd with $4M of annual sales have 1; Breads R Us with $1M of annual sales have 3; and Have Your Cake, Inc with $850K of annual sales have 2. The complaints KPI is at 88.7M
    </Details>
  </Content>
  <Content Type= " text/html " >
    <Headline>
      Pending Support Complaints for Top Customers in Eastern Region
    </Headline>
    <Html>
      <table>
        <tr>
          <th colspan="3">Top Customers of Eastern Region - Pending Complaints</th>
        <tr>
          <th>Customer</th>
          <th>Sales Vol</th>
          <th>Complaints</th>
        <tr>
          <td>Wacky Foods</td>
          <td>$10M</td>
          <td>8</td>
        <tr>
          <td>My Muffins Ltd</td>
          <td>$4M</td>
          <td>1</td>
        <tr>
          <td>Breads R Us</td>
          <td>$1M</td>
          <td>3</td>
        <tr>
          <td>Have Your Cake Inc</td>
          <td>$850K</td>
          <td>2</td>
        <tr>
          <td colspan="2">Complaints KPI</td>
          <td>88.7M</td>
        </tr>
      </table>
    </Html>
  </Content>
  < DiscussionObjects >
    <Object Class= " BizPartner " Key= " Wacky Foods " />
    <Object Class= " BizPartner " Key= " My Muffins Ltd " />
    <Object Class= " BizPartner " Key= " Breads R Us " />
    <Object Class= " BizPartner " Key= " Have Your Cake Inc " />
    <Object Class= " Region " Key= " Eastern " />
    <Object Class= " SecurityRealm " Key= " Sales Numbers " />
  </DiscussionObjects>
</Article>

```

FIG. 7



905

<i>Never Tell me about Krafti Cheese</i> <i>Tell me Everything about Krafti Cheese</i>	
<i>Krafti Cheese is Important to me</i> <i>Krafti Cheese is not Important to me</i>	
<i>Postpone Articles about Krafti Cheese ▸</i>	<div>910</div> <i>Tomorrow</i> <i>Tue</i> <i>Wed</i> <i>Thu</i> <i>Fri</i>
<i>Advanced...</i>	<i>1 Week</i> <i>2 Weeks</i> <i>1 Month</i> <i>1 Quarter</i>

FIG. 9

1005

Acknowledge	
Never show me Market Report Always show me Market Report	
Market Report is Important to me Market Report is not Important to me	
Postpone Market Report ▸	1010 Tomorrow Tue Wed Thu Fri
Advanced...	1 Week 2 Weeks 1 Month 1 Quarter

FIG. 10



FIG. 11

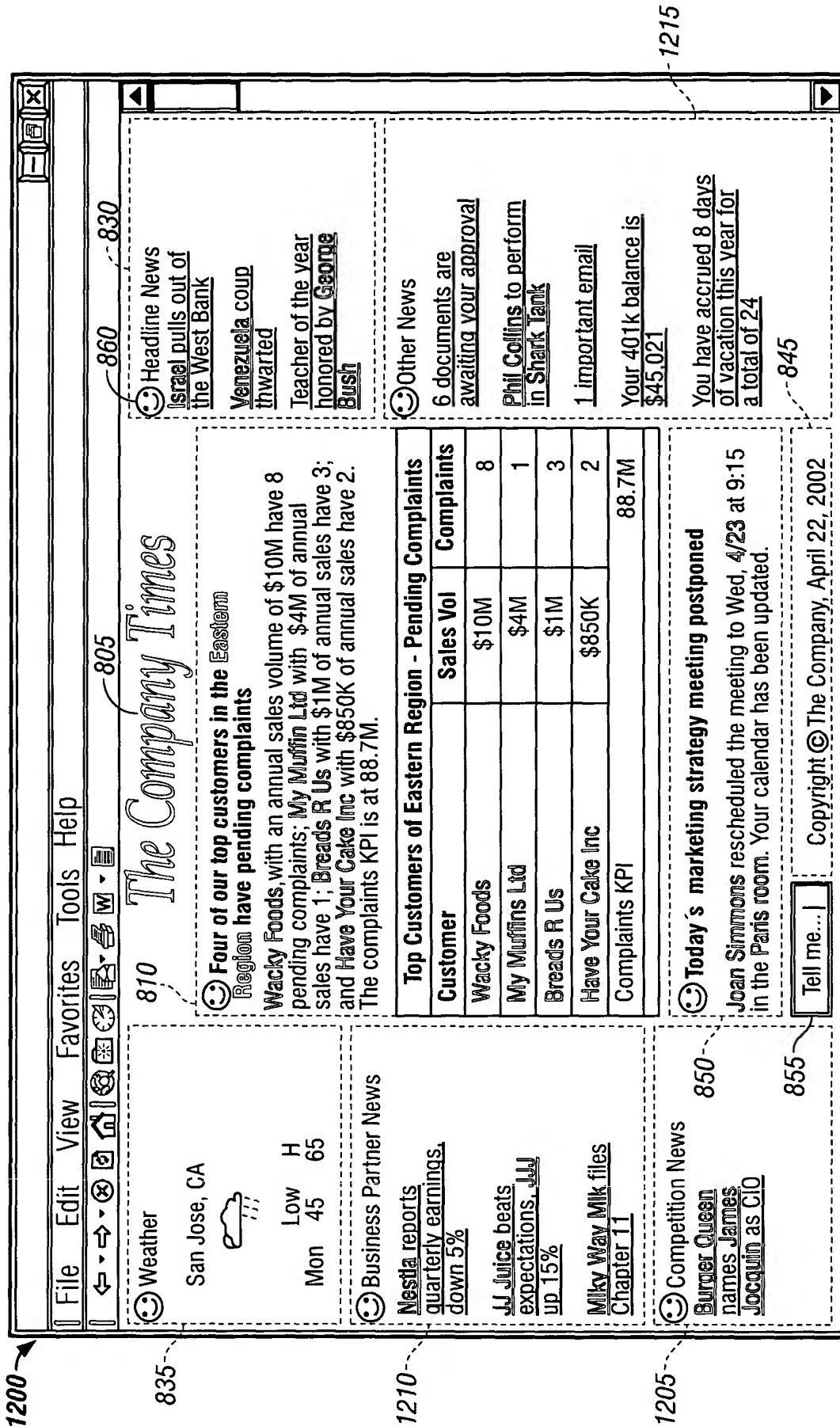


FIG. 12

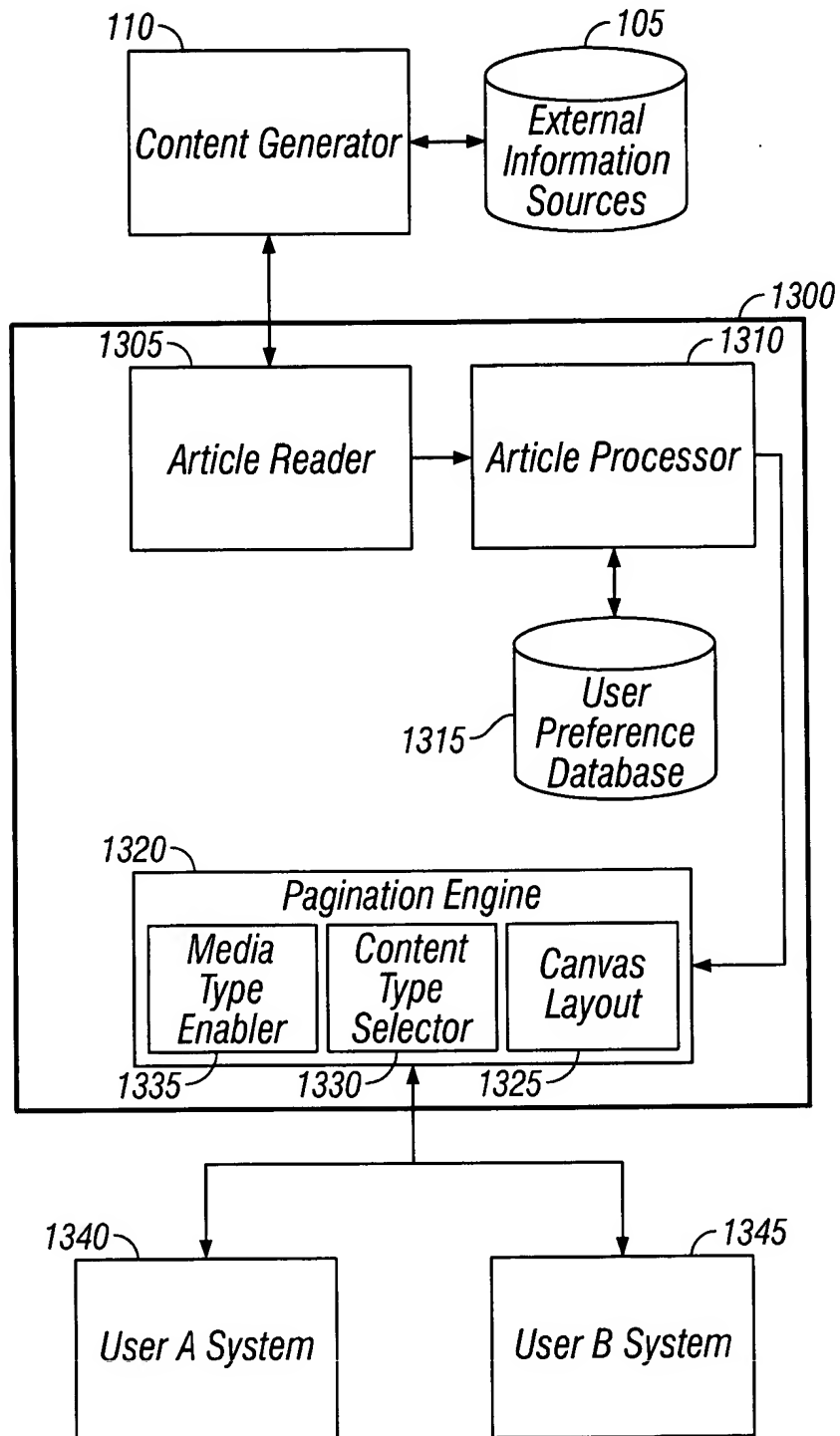


FIG. 13

The diagram illustrates the structure of an XML document (1400) for an article. The root element is `<Article>`, which contains a `<Time>` element (2002-04-24 15:02) and an `<Importance>` element (Normal). The `<Author>` element is `agent@food4all.com`. The `<Content Type>` is `text/narrative`. The `<Headline>` is "Four of our top customers in the Eastern Region have pending complaints." The `<Details>` section contains a paragraph about Wacky Foods, My Muffin Ltd, Breads R Us, and Have Your Cake, Inc, along with their sales volume and pending complaints. The `<Content Type>` is `text/html`. The `<Headline>` is "Pending Support Complaints for Top Customers in Eastern Region". The `<Html>` section contains a table (1435) titled "Top Customers of Eastern Region - Pending Support Complaints" and a 3D pie chart (1450) titled "Pending Support Complaints for Top Customers in Eastern Region". The table lists the following data:

Customer	Sales Vol	Complaints
Wacky Foods	\$10M	8
My Muffins Ltd	\$4M	1
Breads R Us	\$1M	3
Have Your Cake Inc	\$850K	2
Complaints KPI		88.7M

The pie chart (1450) shows the distribution of complaints among the four customers. The legend indicates the following patterns for each customer:

- Wacky Foods: Stippled pattern
- My Muffins Ltd: Cross-hatched pattern
- Breads R Us: White/unfilled
- Have Your Cake Inc: Diagonal lines

The diagram also shows the closing tags for each element, such as `</Article>`, `</Content>`, `</Midi>`, `</Image>`, `</Headline>`, `</Details>`, `</Content Type>`, `</Html>`, `</Importance>`, `</Time>`, and `</Article>`.

FIG. 14

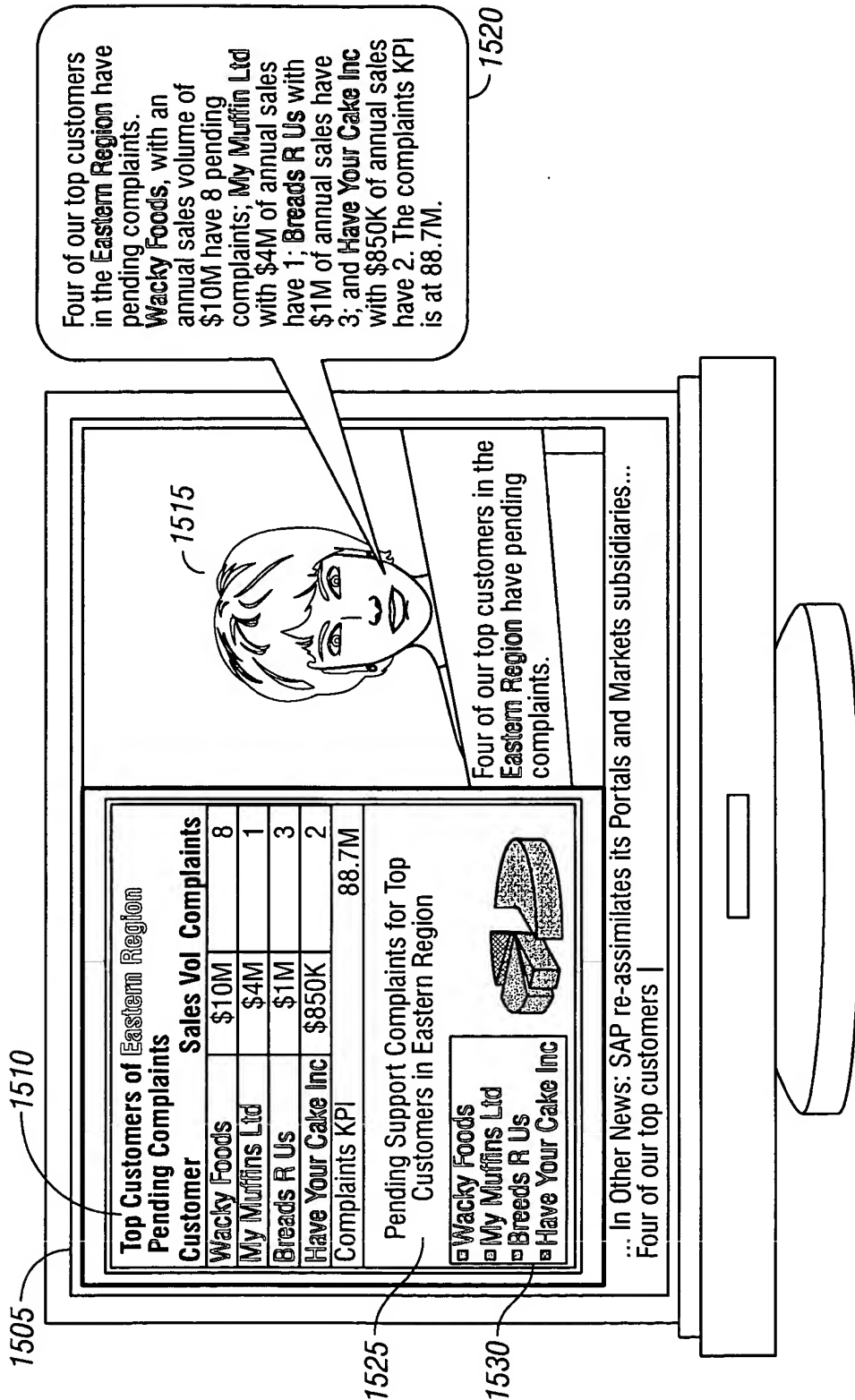


FIG. 15

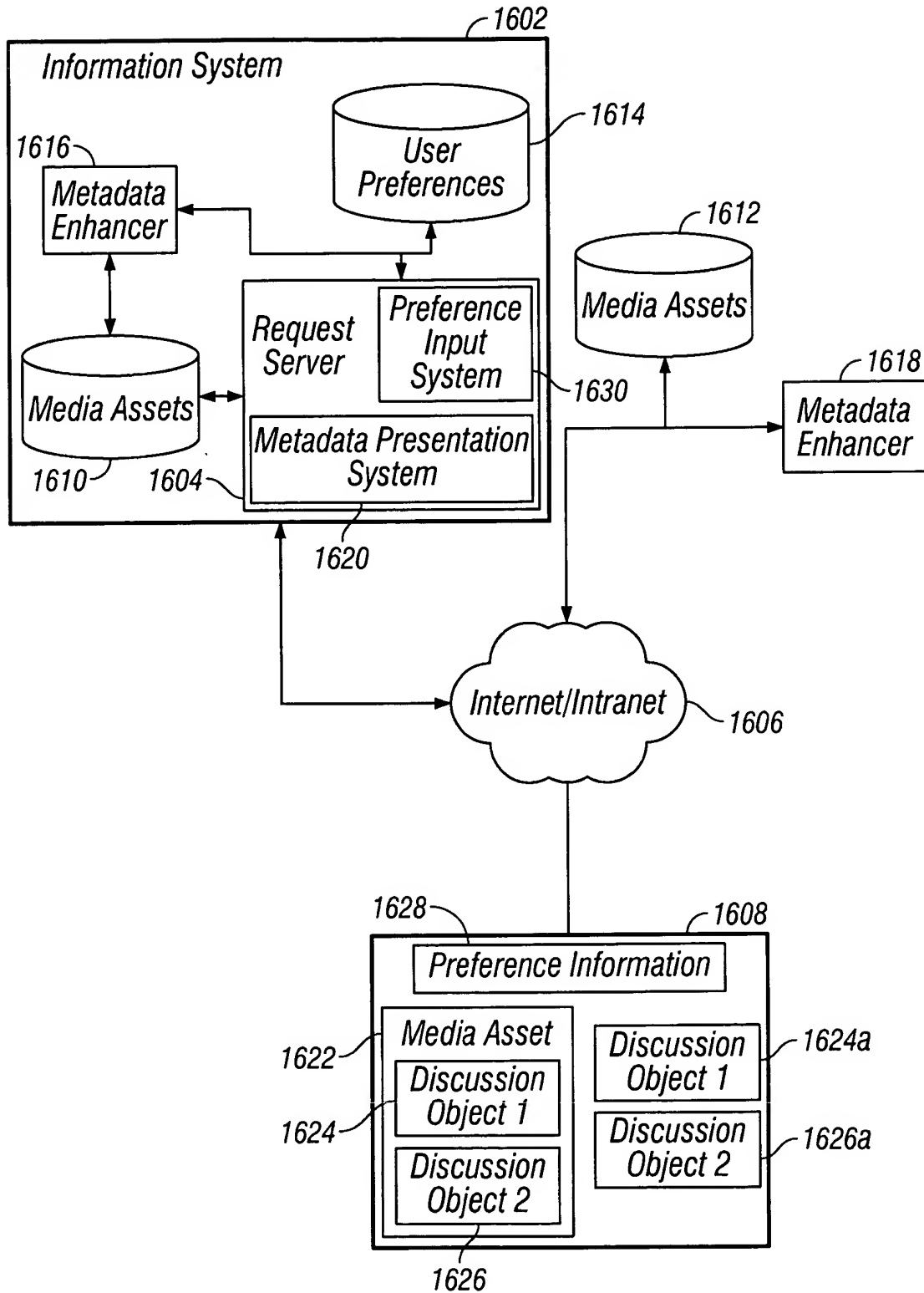


FIG. 16

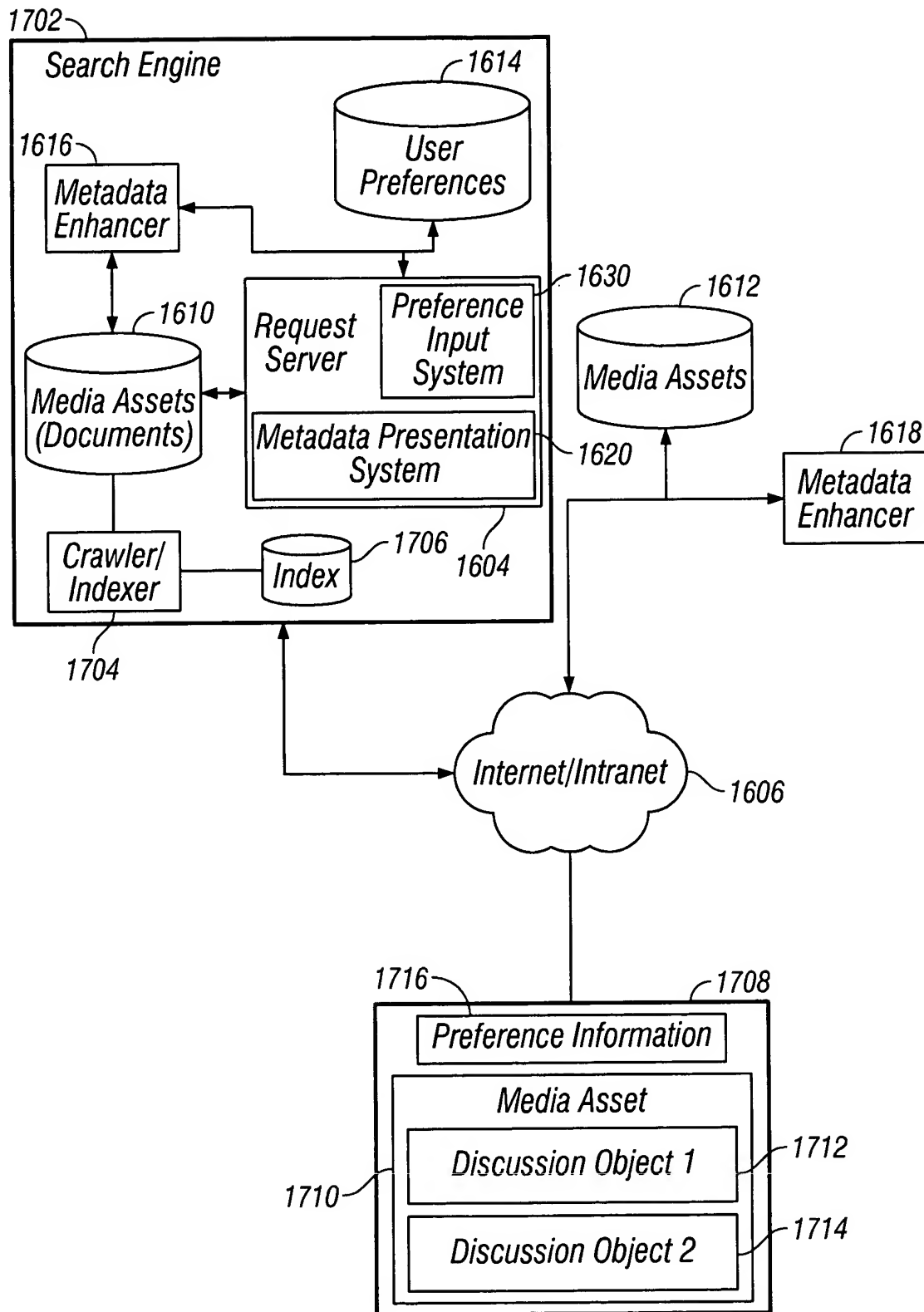


FIG. 17

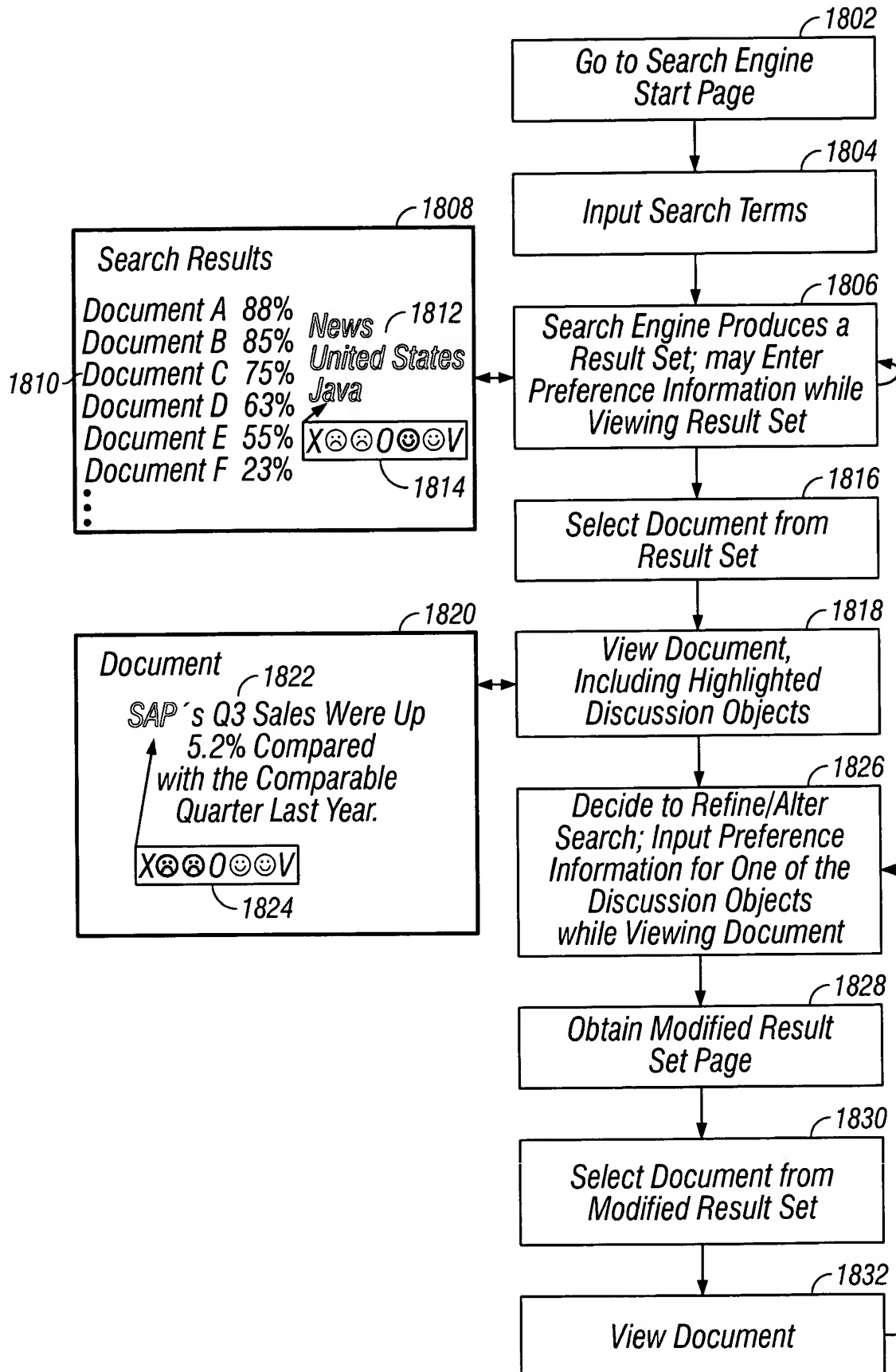
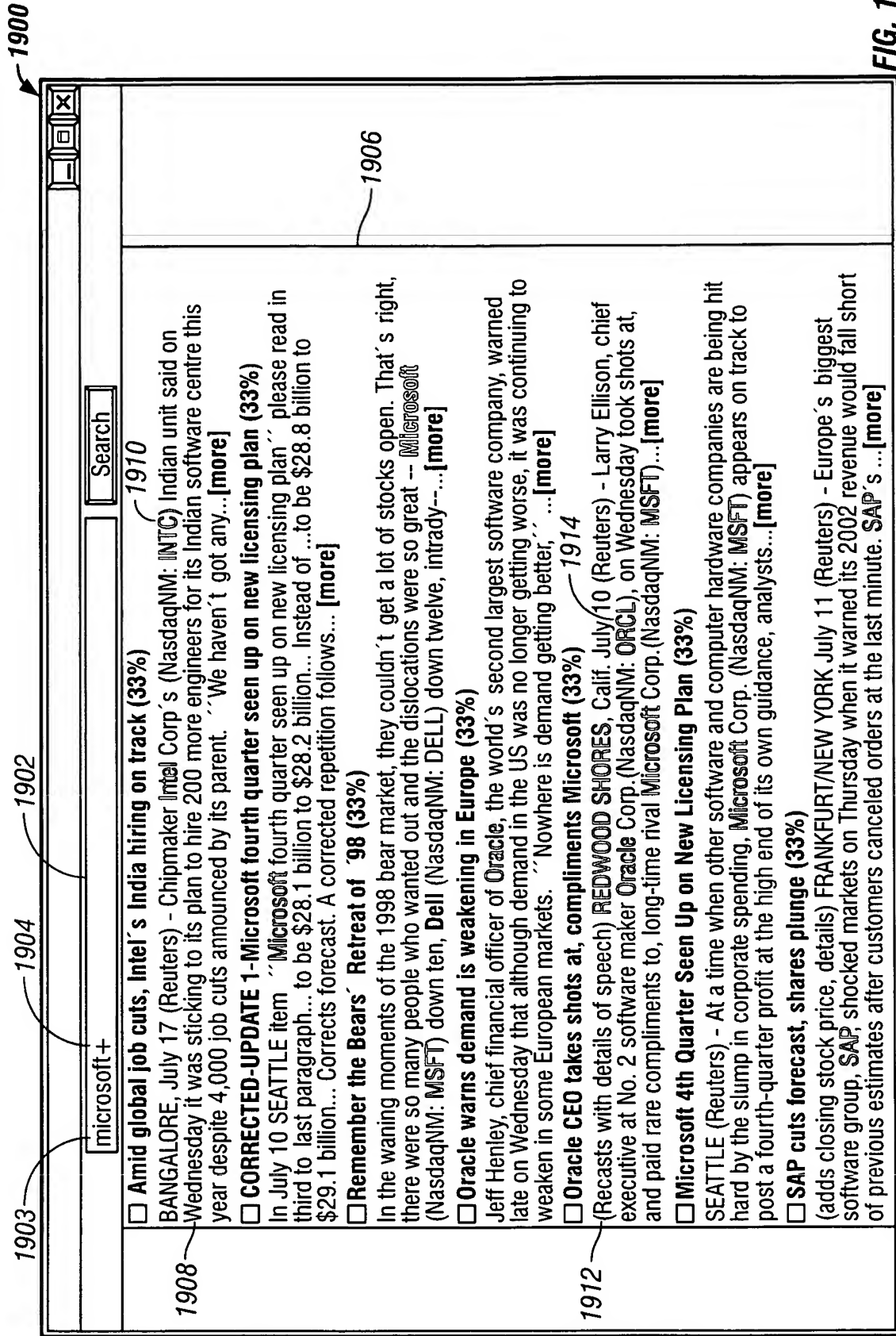


FIG. 18



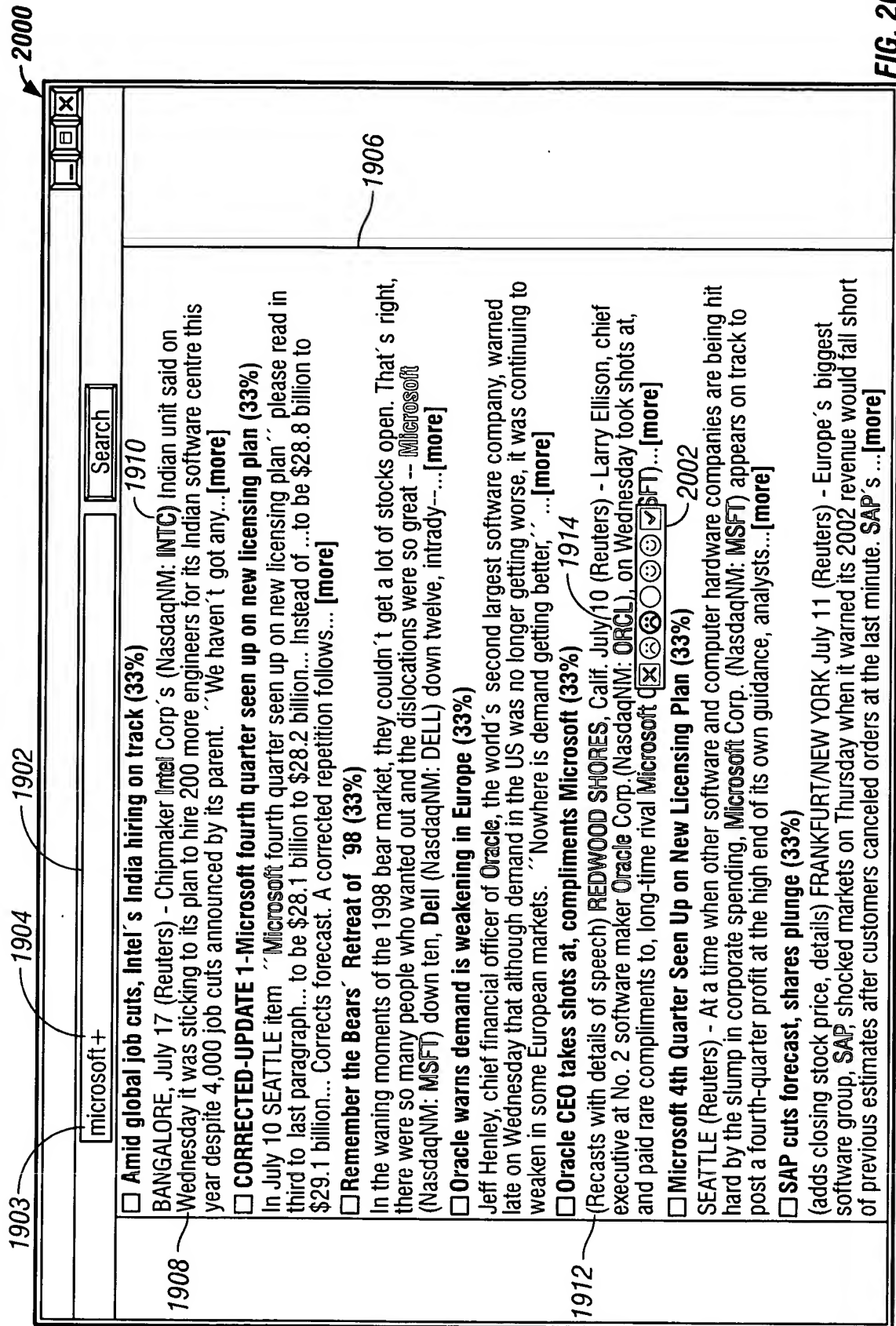


FIG. 20

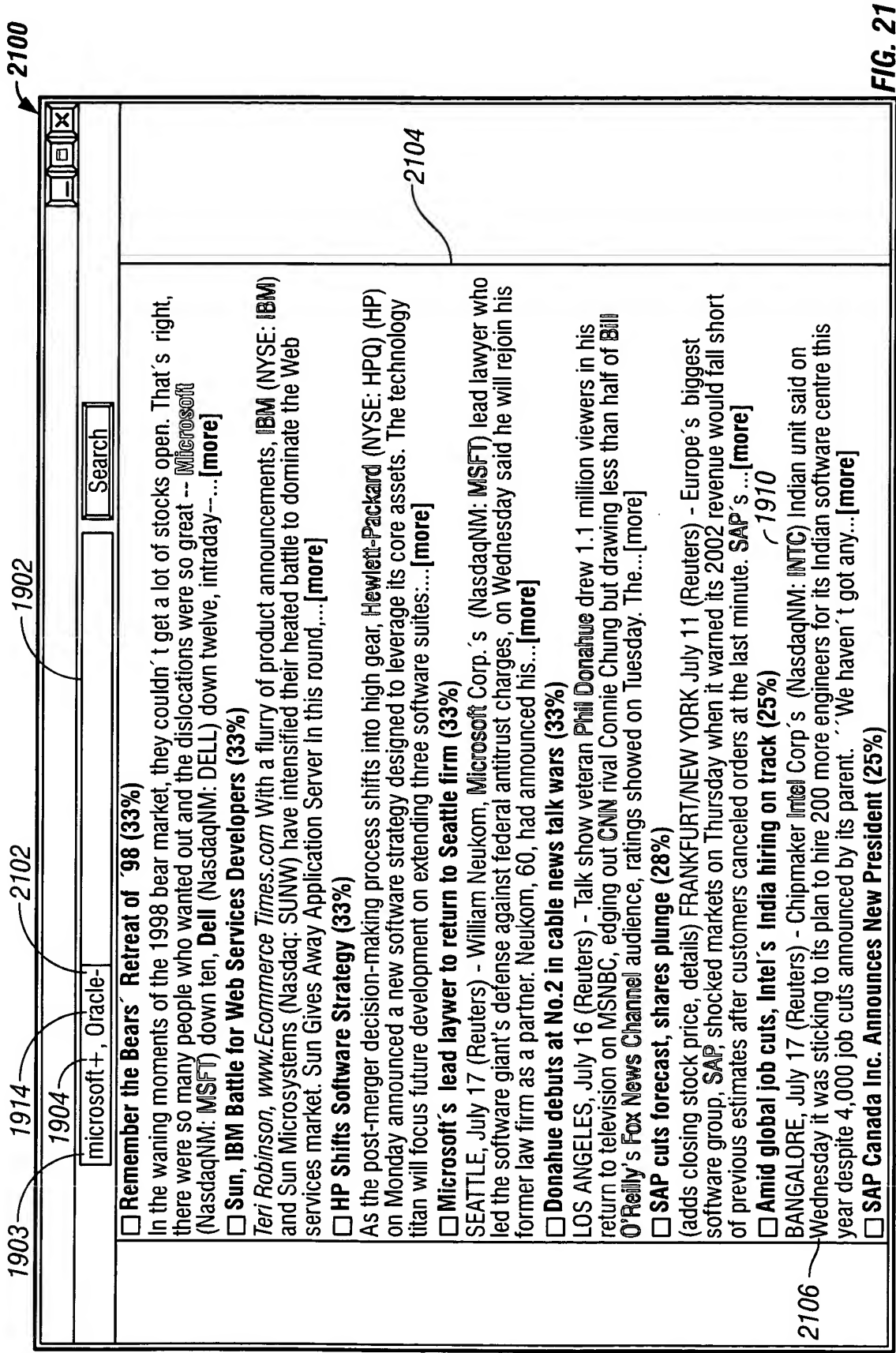
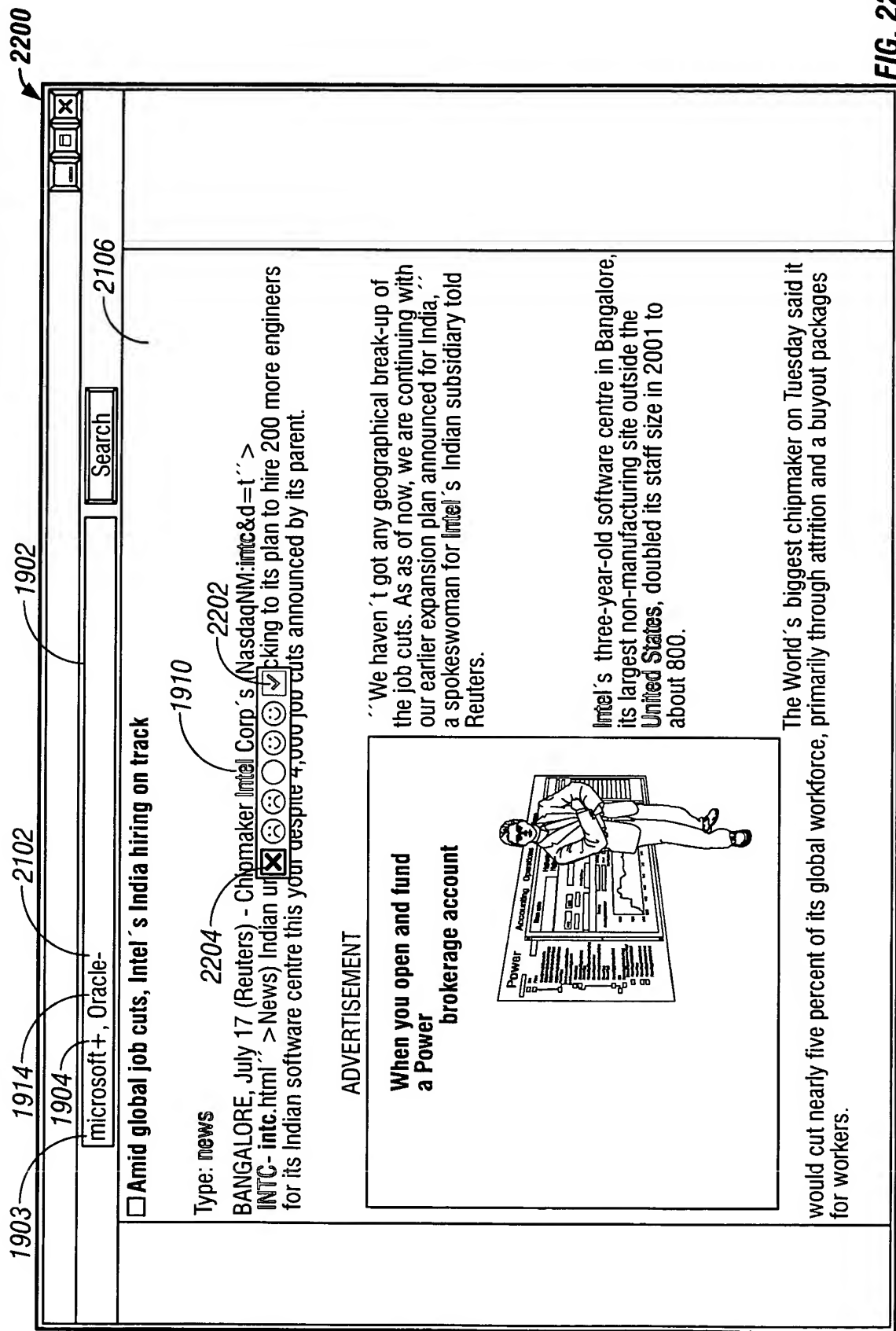
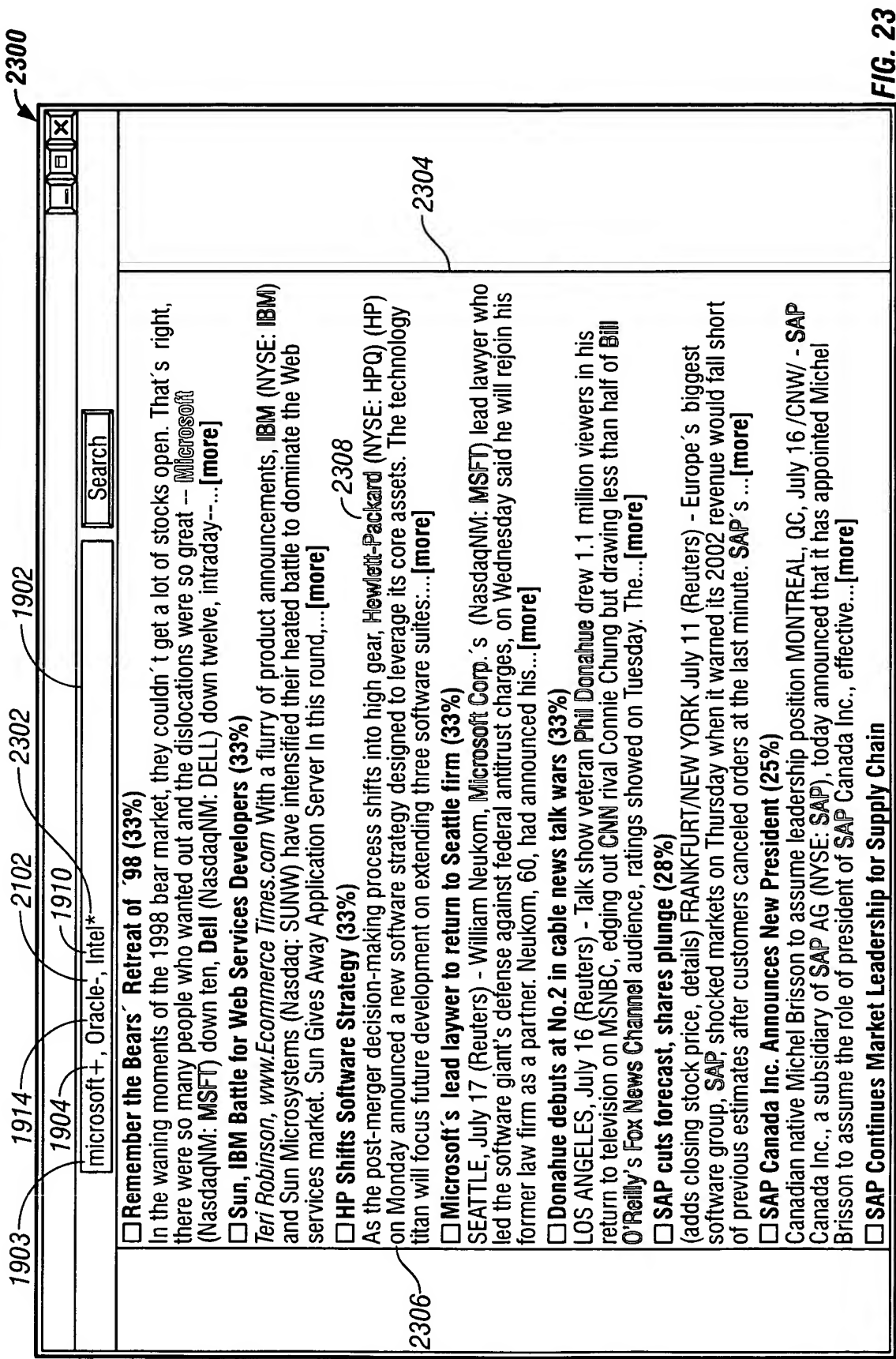


FIG. 21





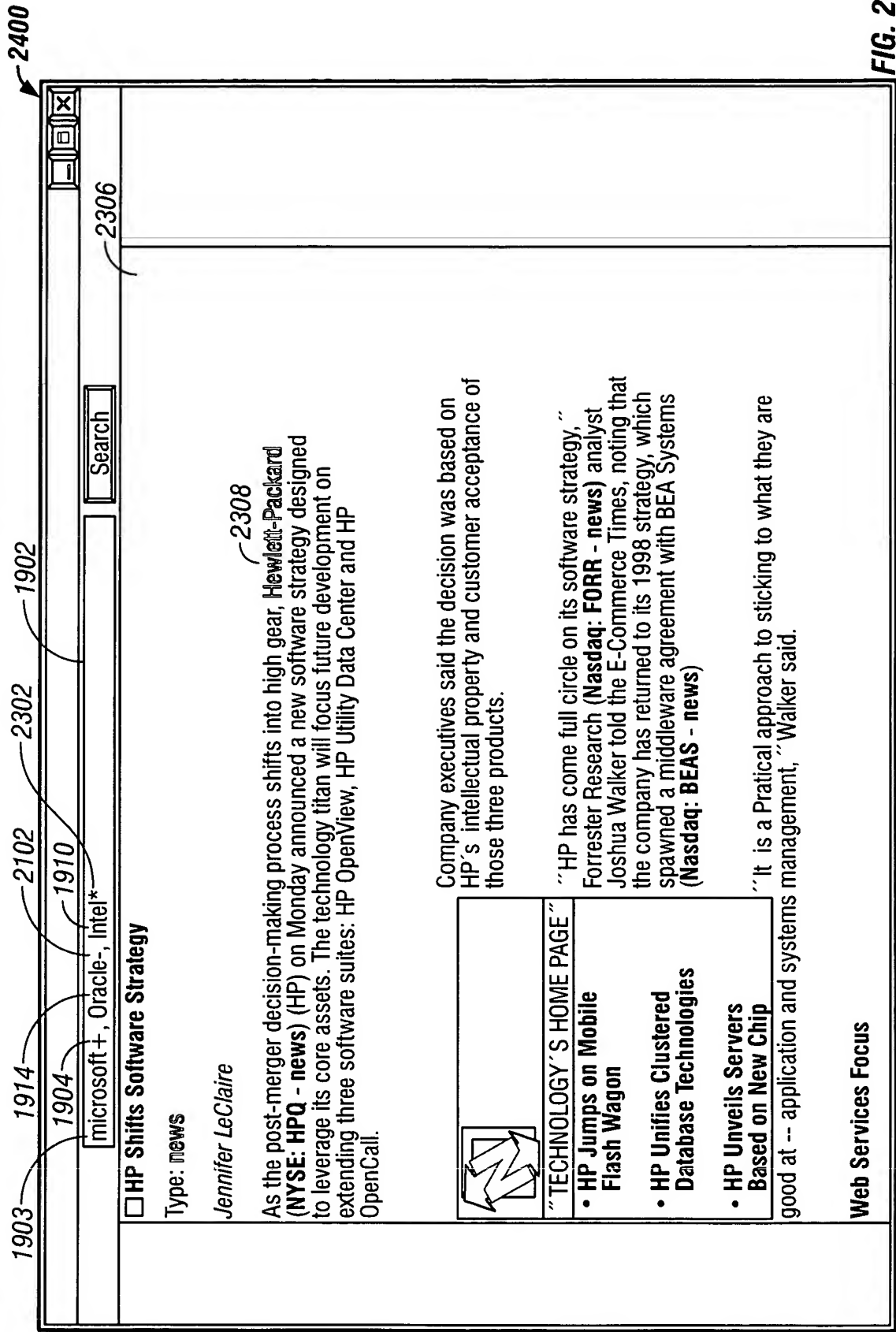


FIG. 24

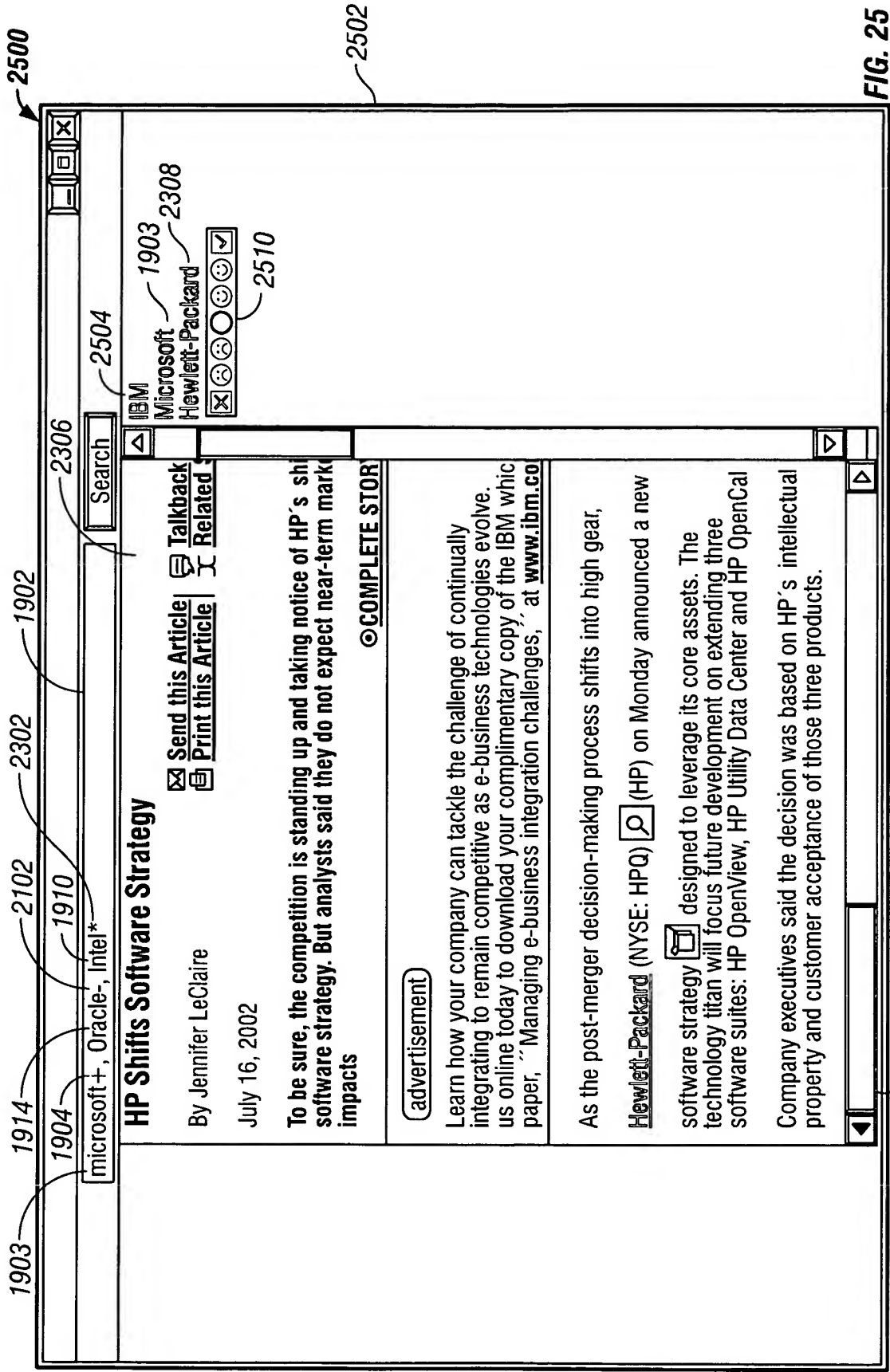


FIG. 25

2600 →

Never Tell me about SAP Tell me Everything about SAP		2602
SAP is Important to me SAP is not Important to me		
Postpone Articles about SAP	⌂	2604
Advanced...		
		Tomorrow Tue Wed Thu Fri
		1 Week 2 Weeks 1 Month 1 Quarter

FIG. 26

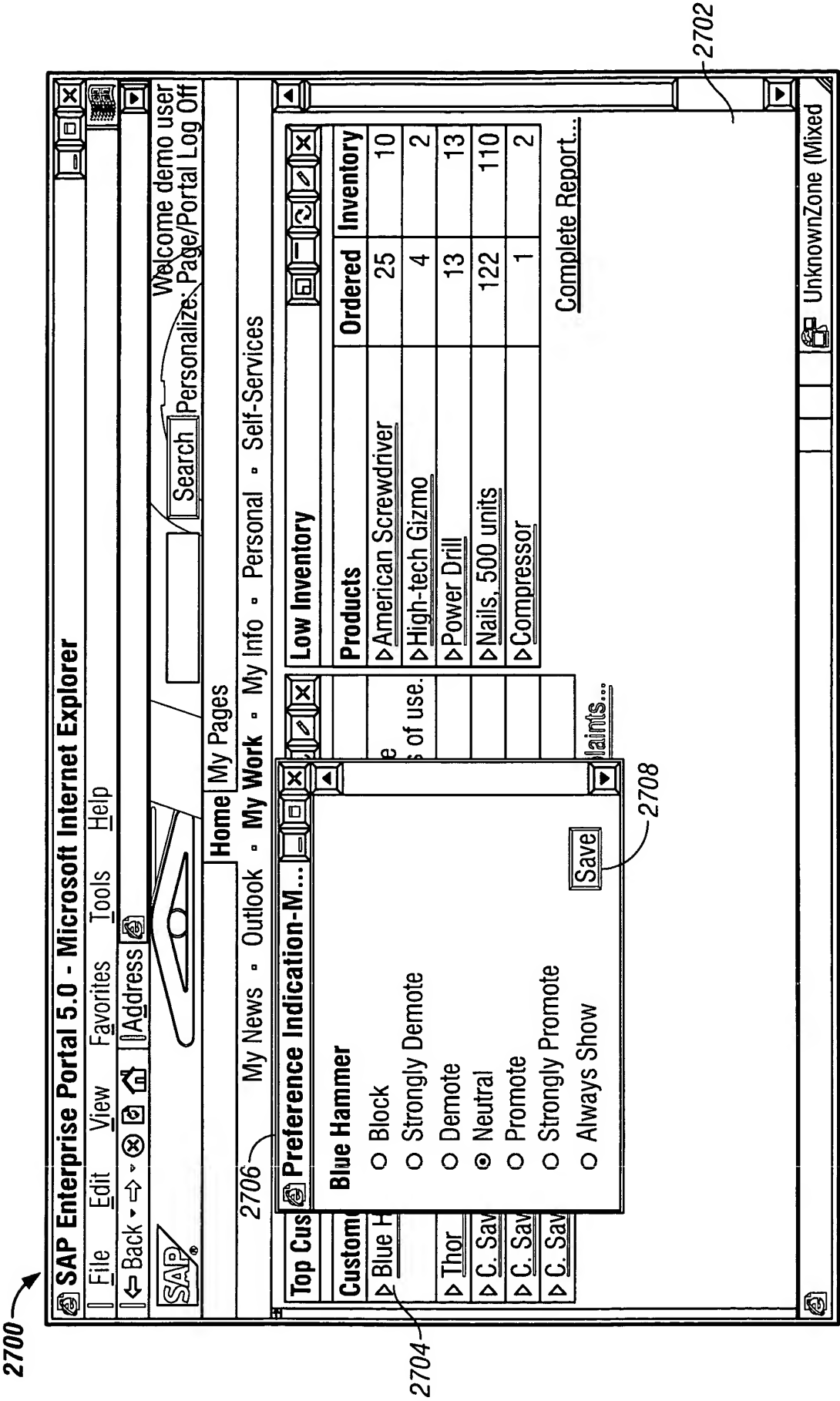


FIG. 27

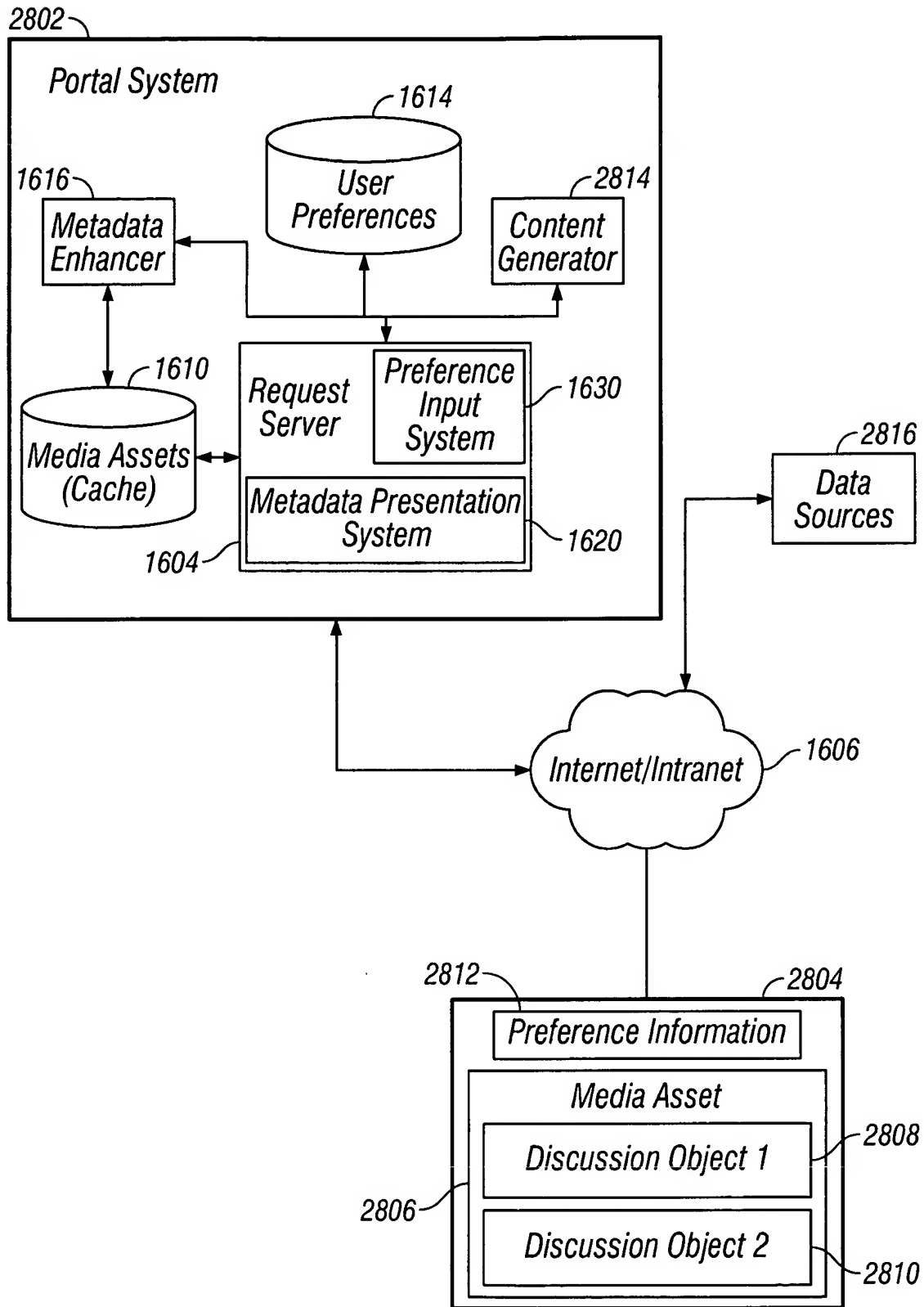


FIG. 28

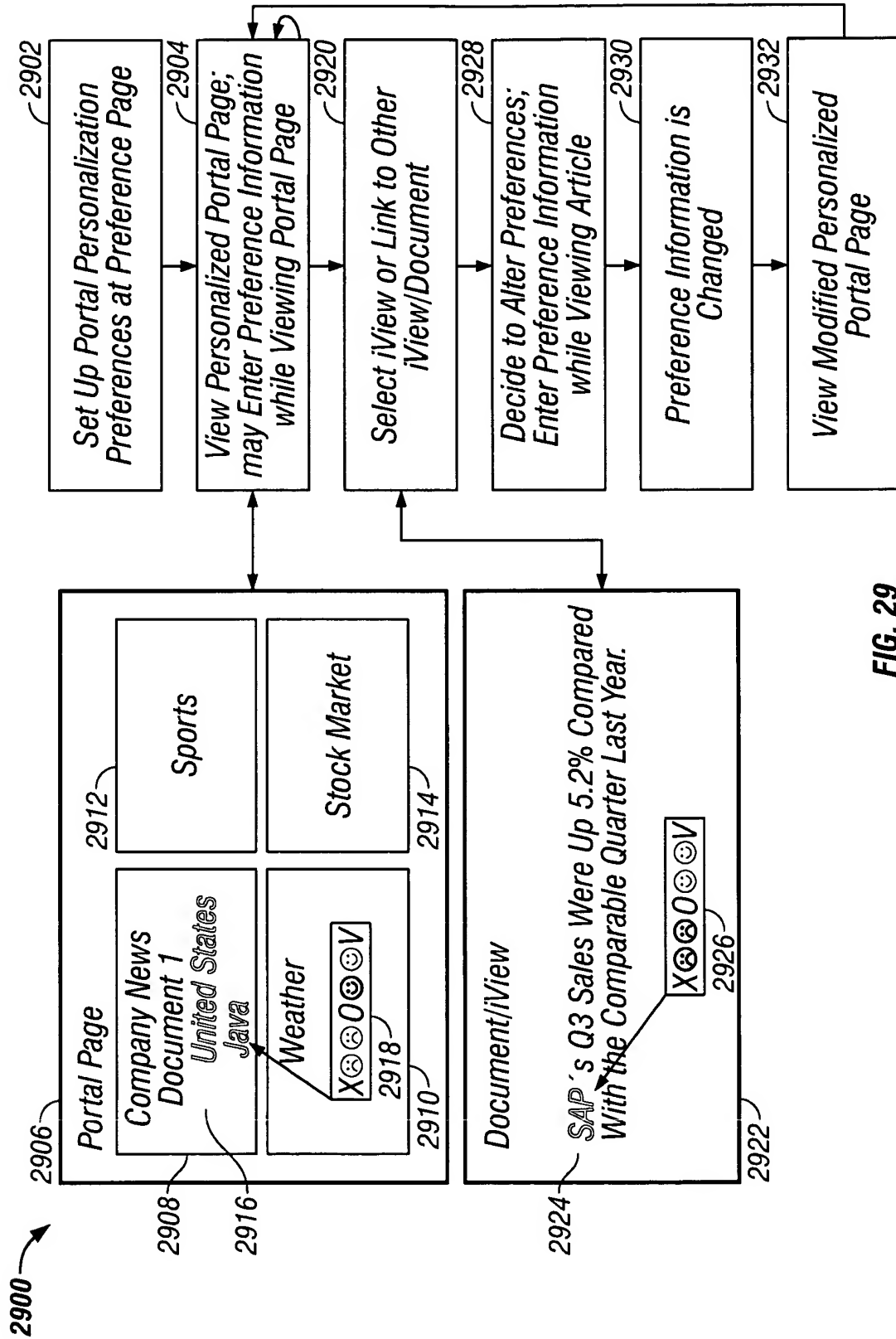


FIG. 29

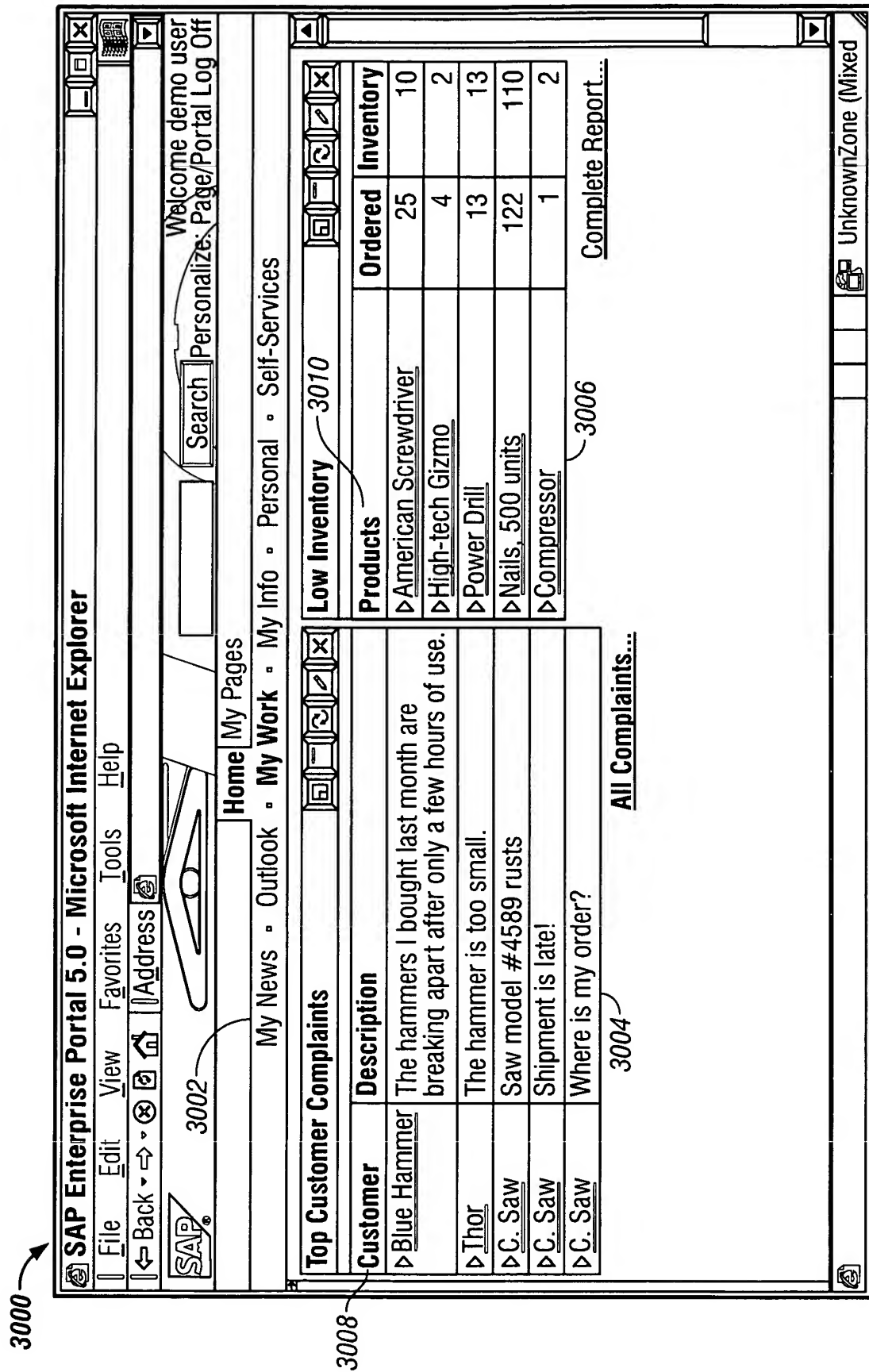


FIG. 30

3100

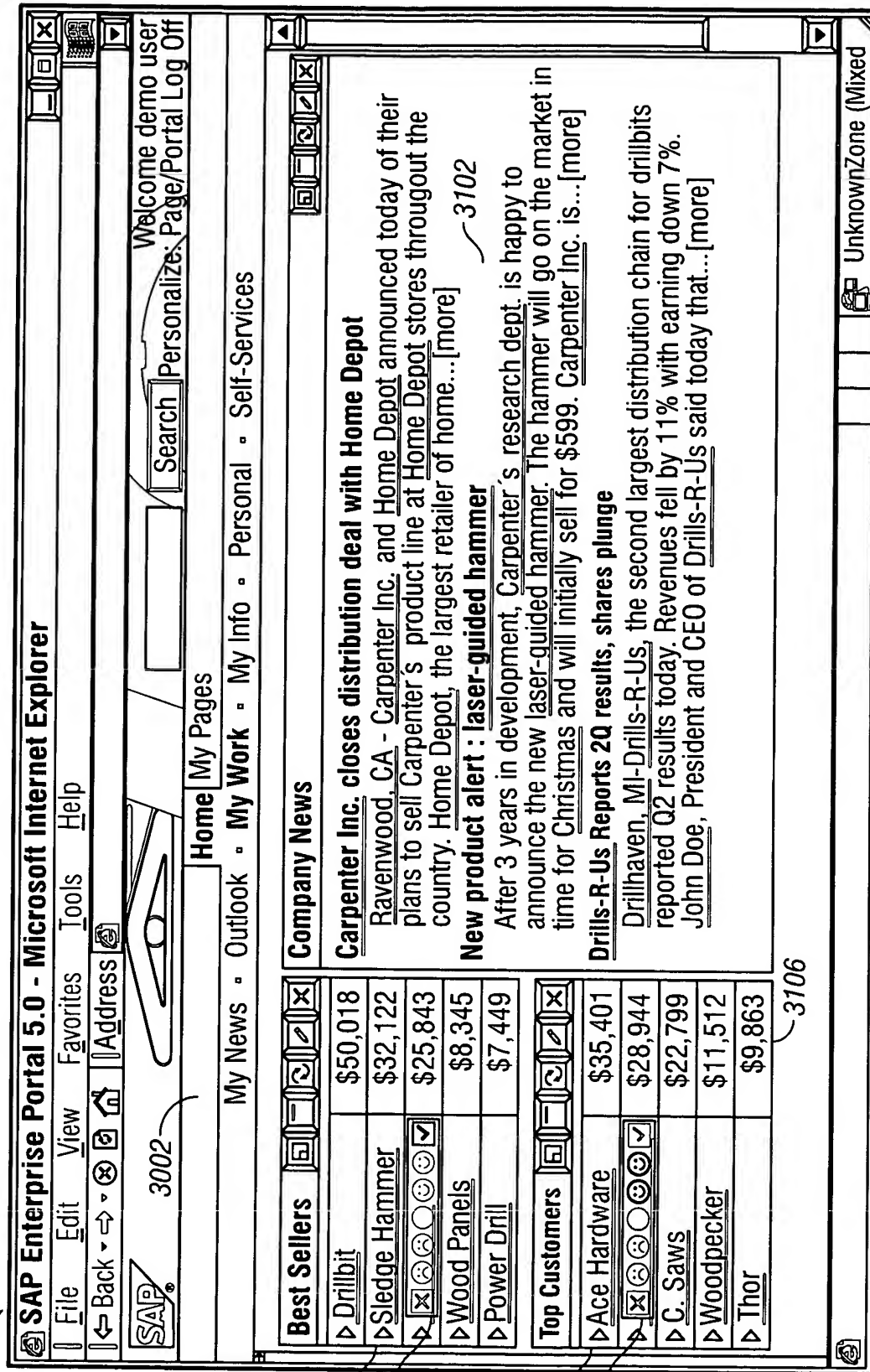


FIG. 31

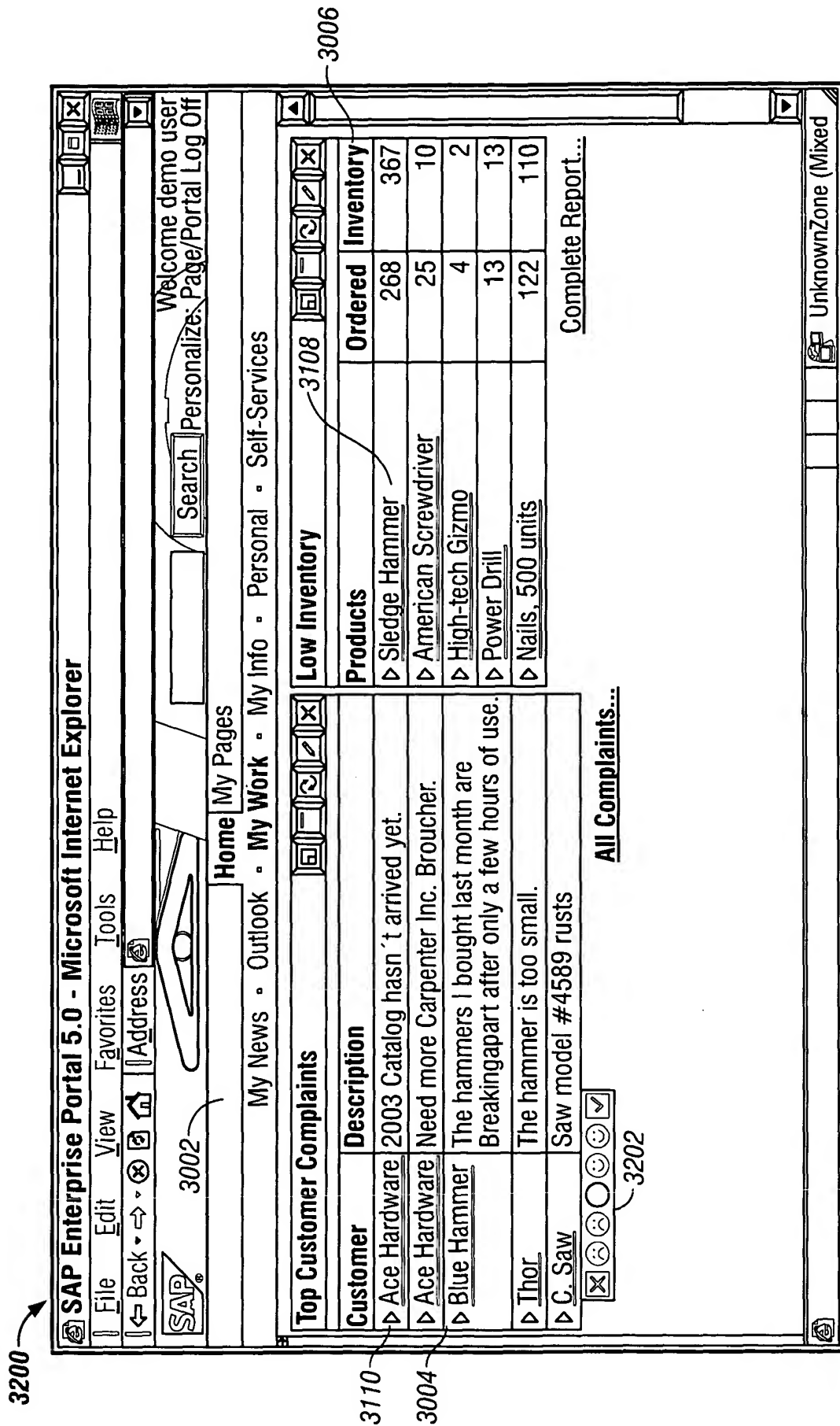


FIG. 32

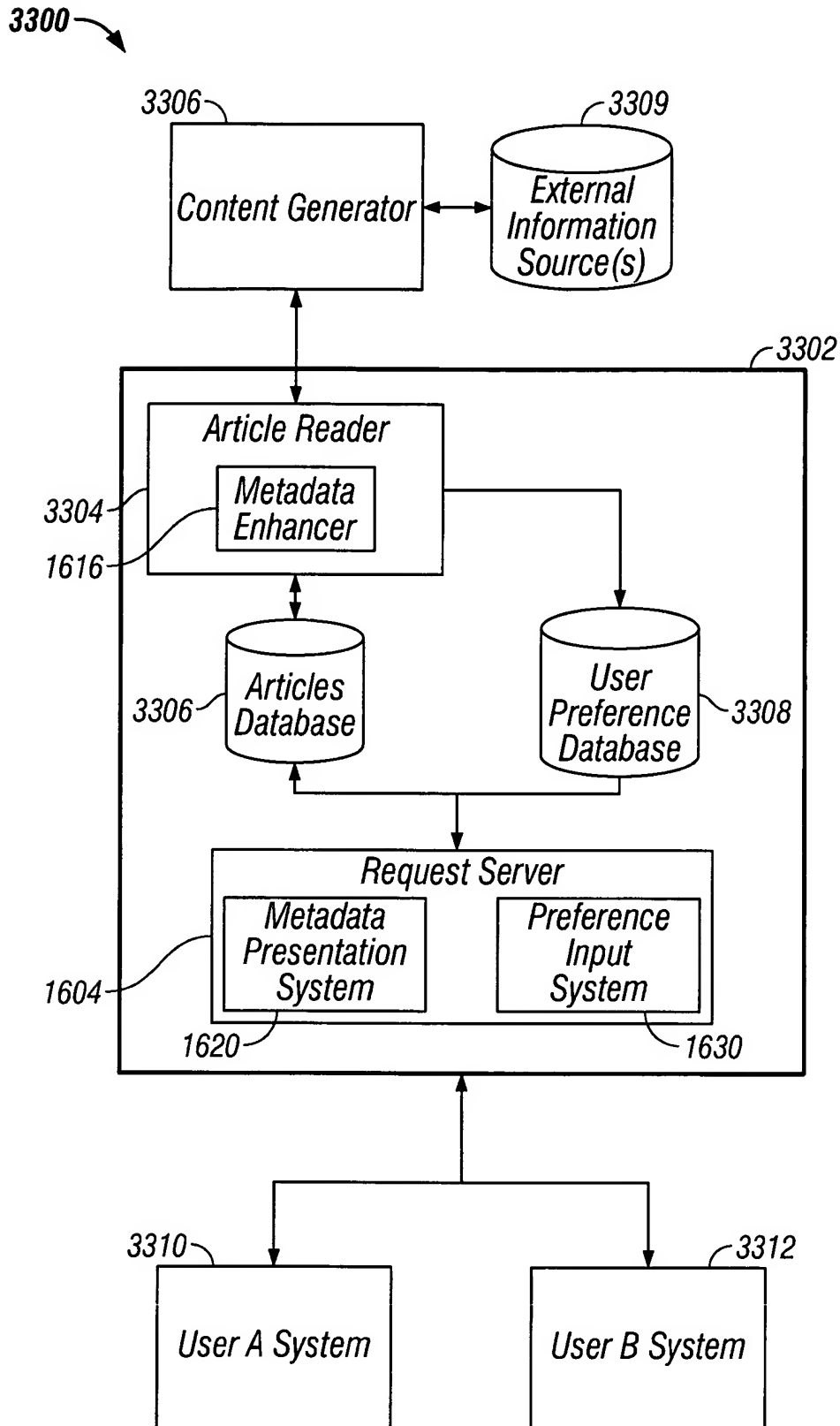


FIG. 33

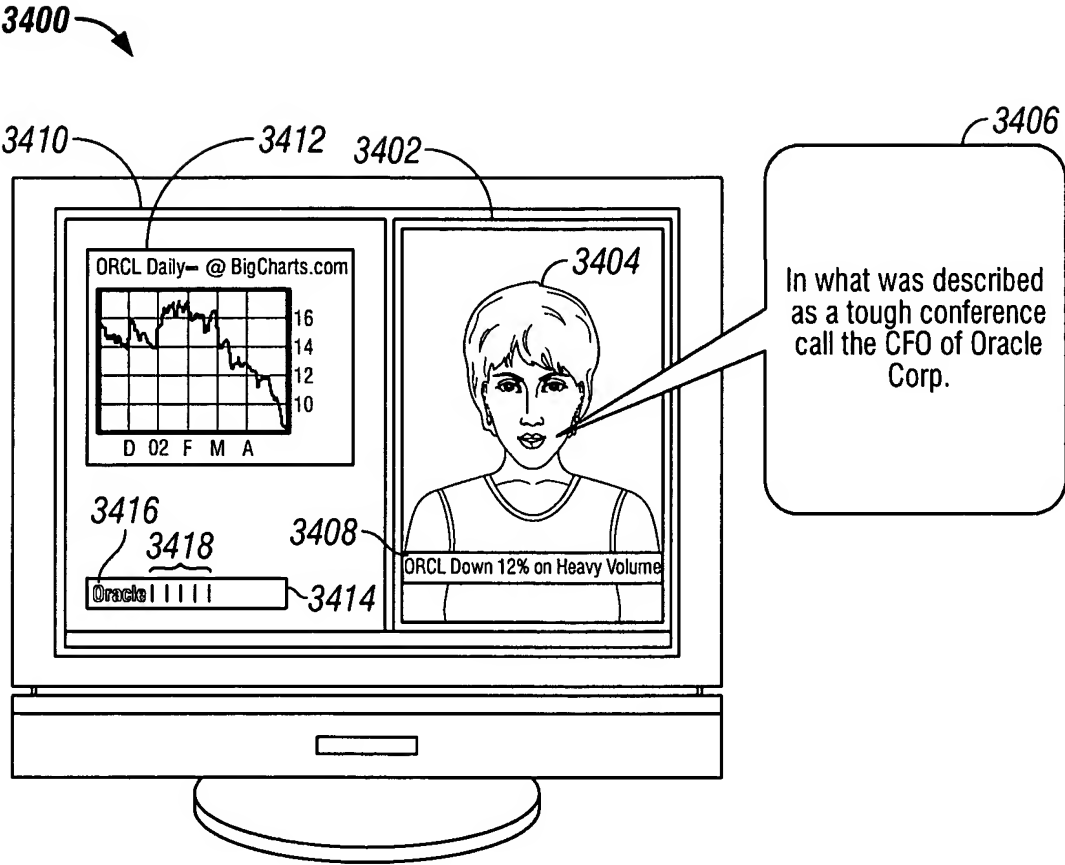
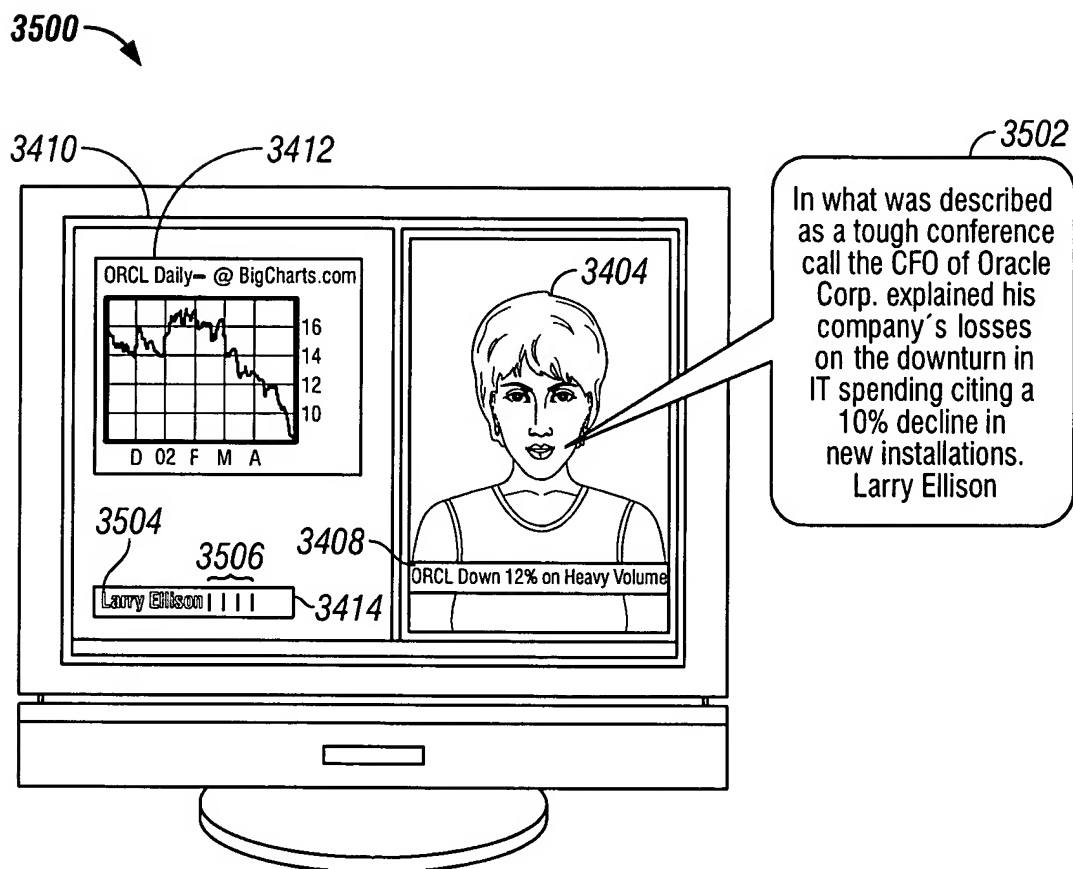
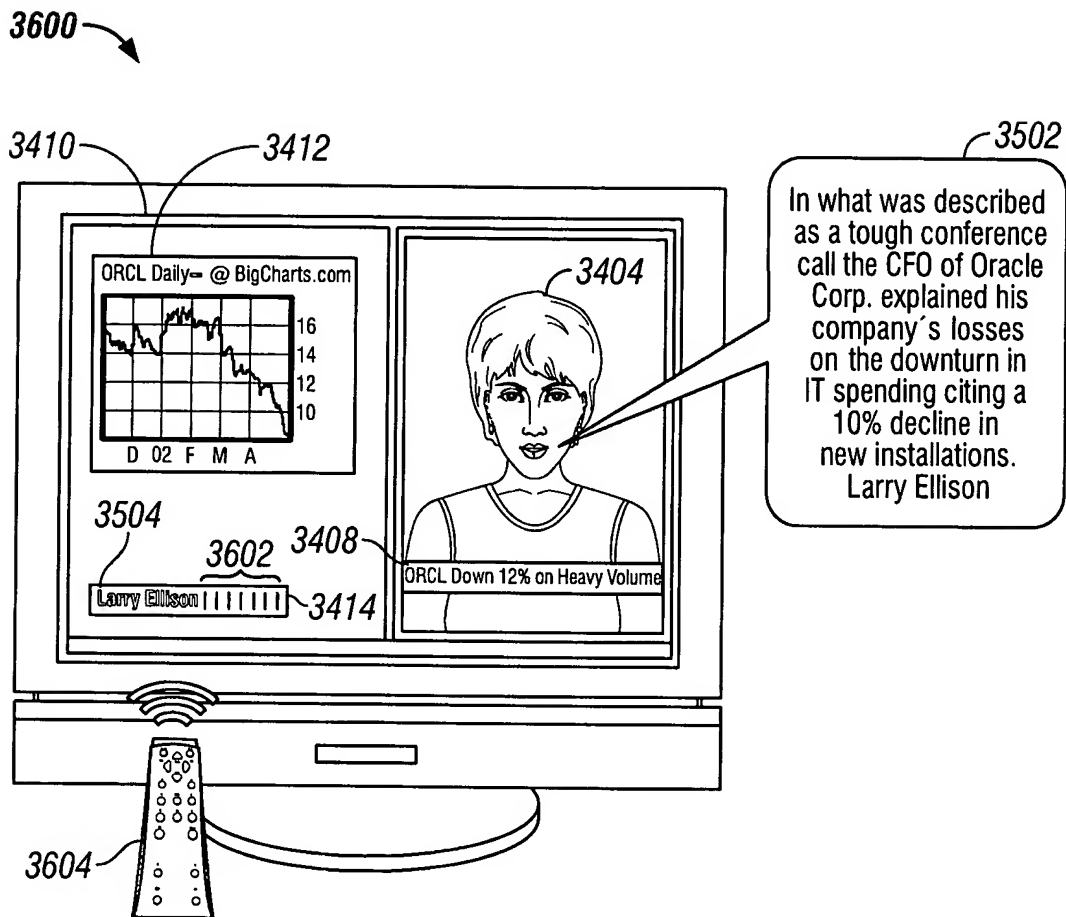


FIG. 34

**FIG. 35**

**FIG. 36**

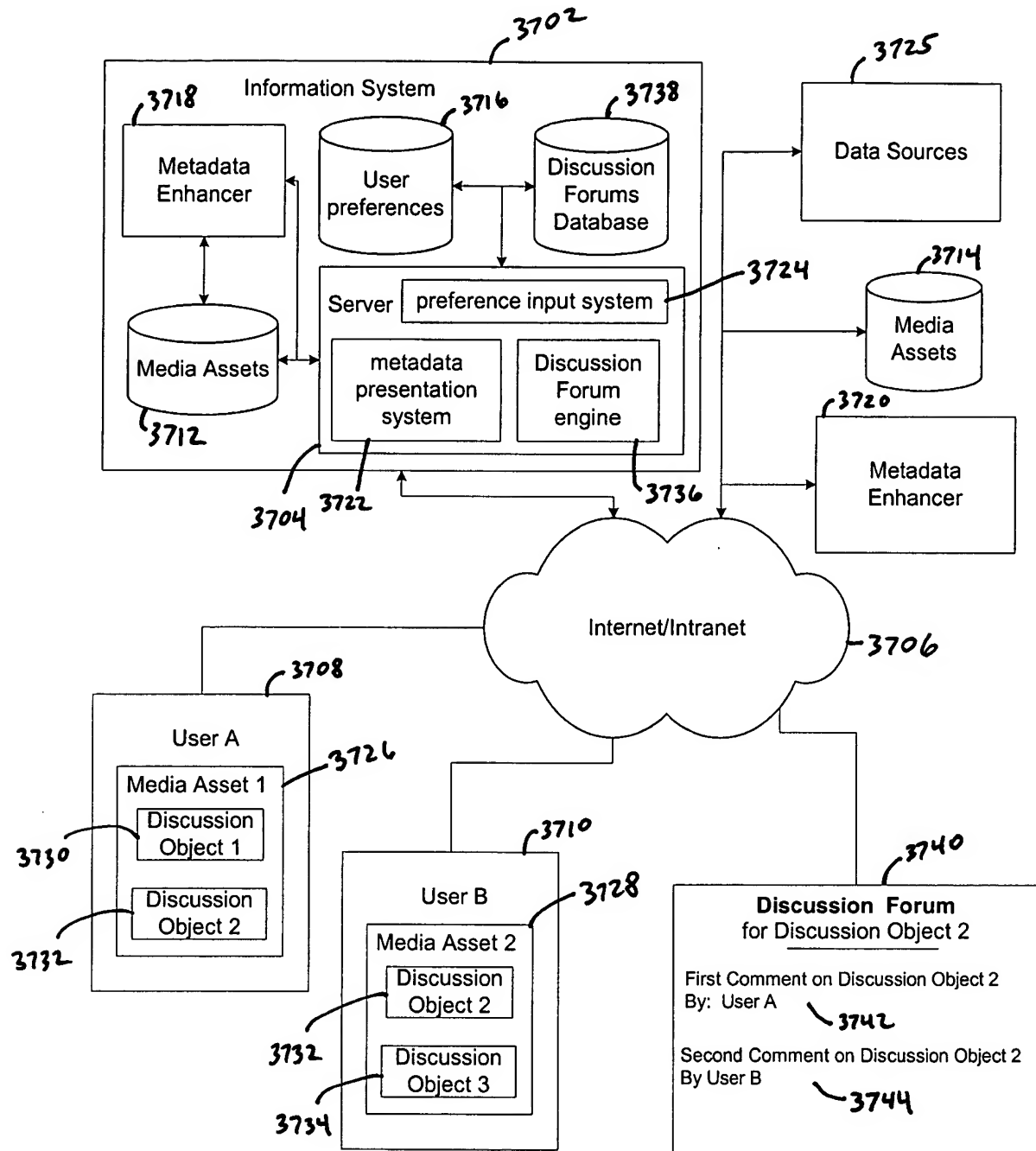


FIG. 37

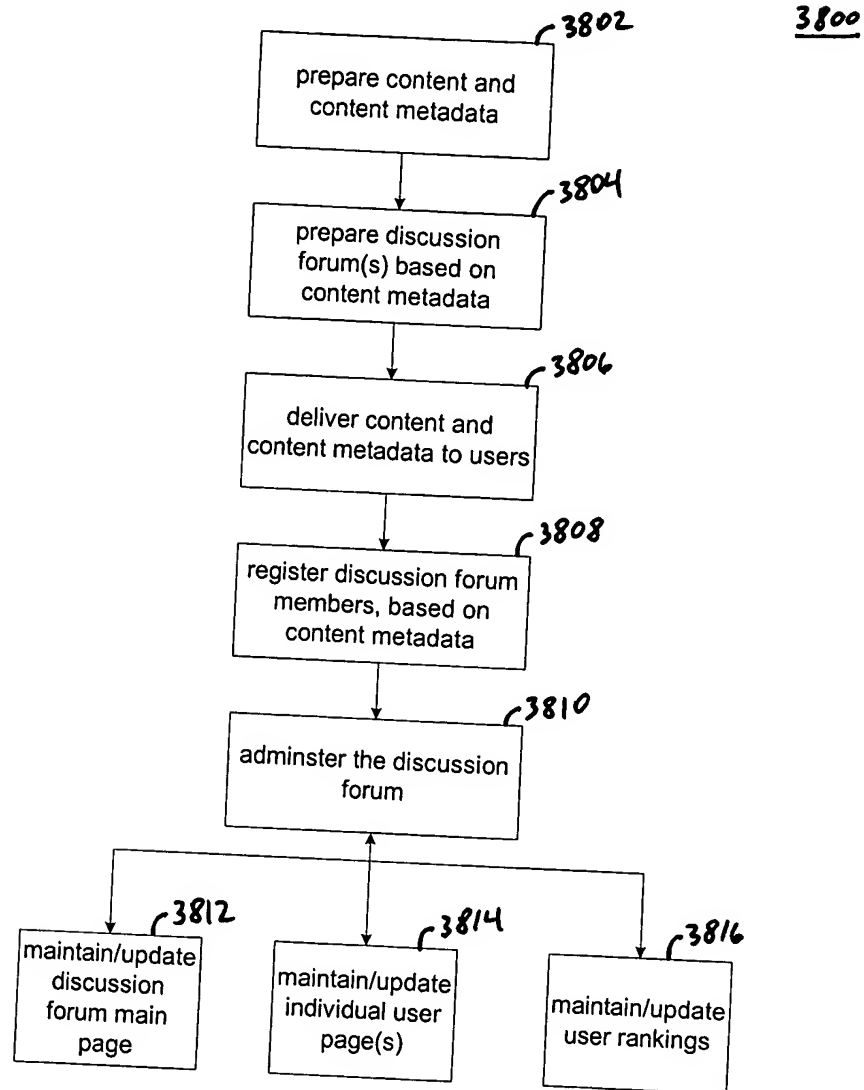


FIG. 38

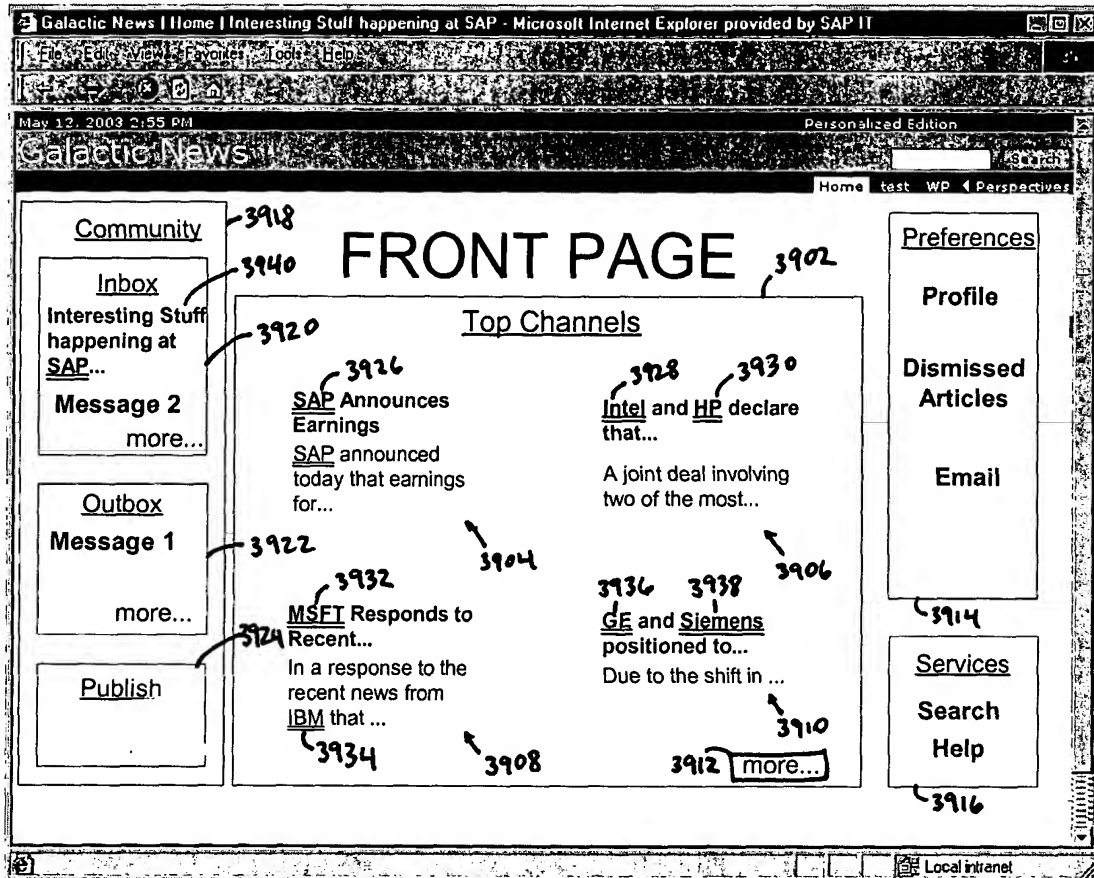
3900

FIG. 39

4000

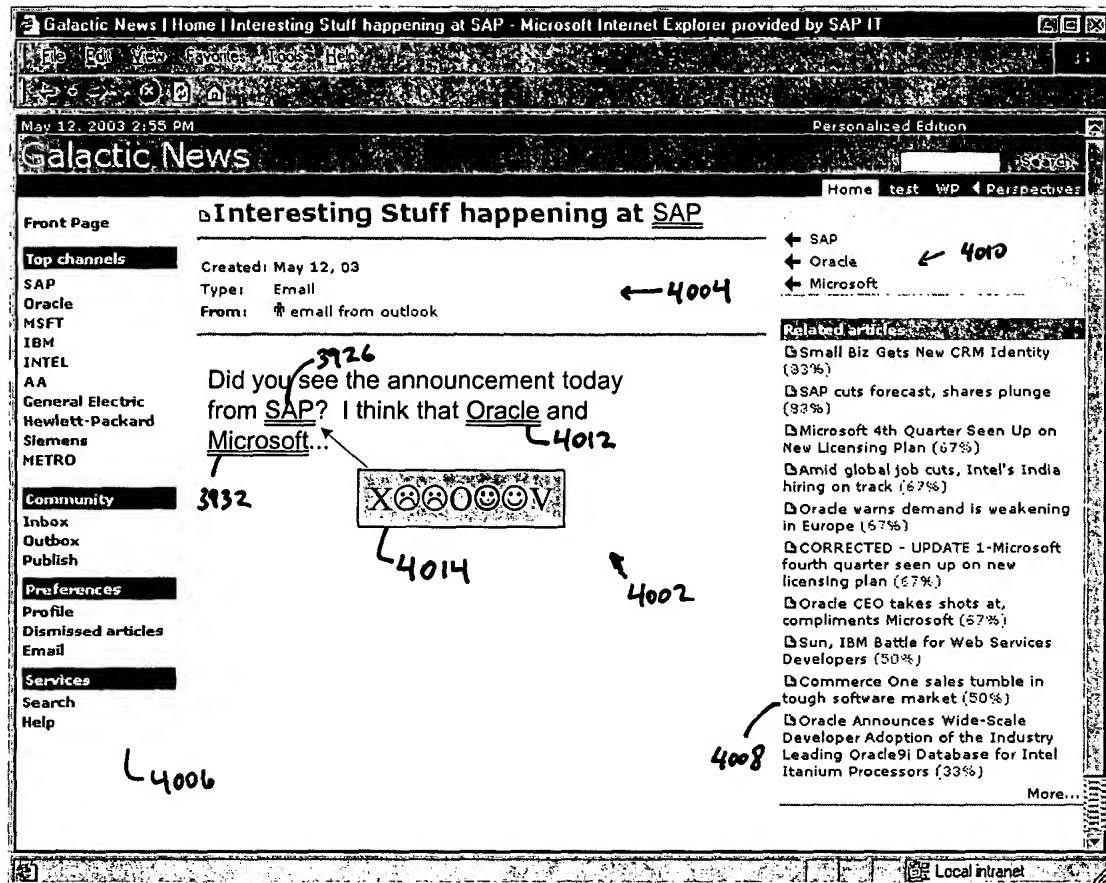


FIG. 40

4100

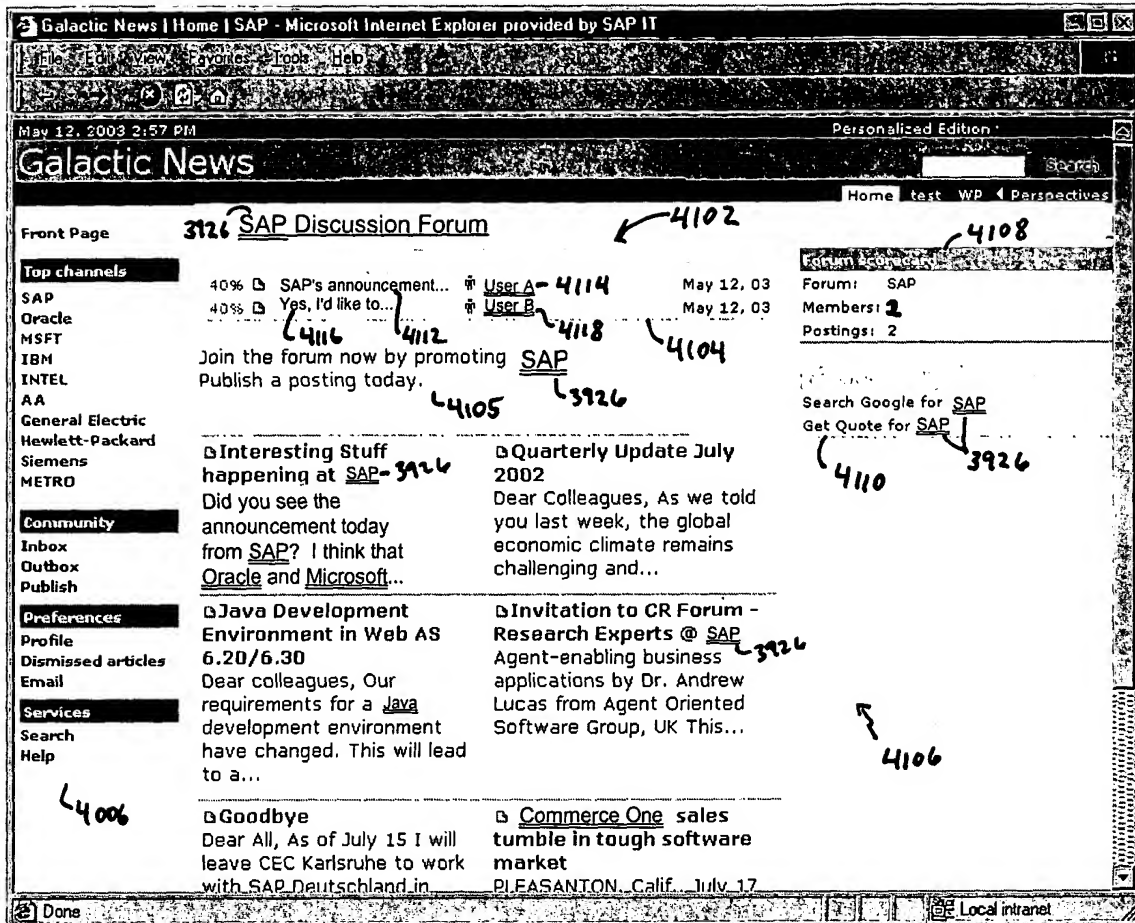


FIG. 41

4200

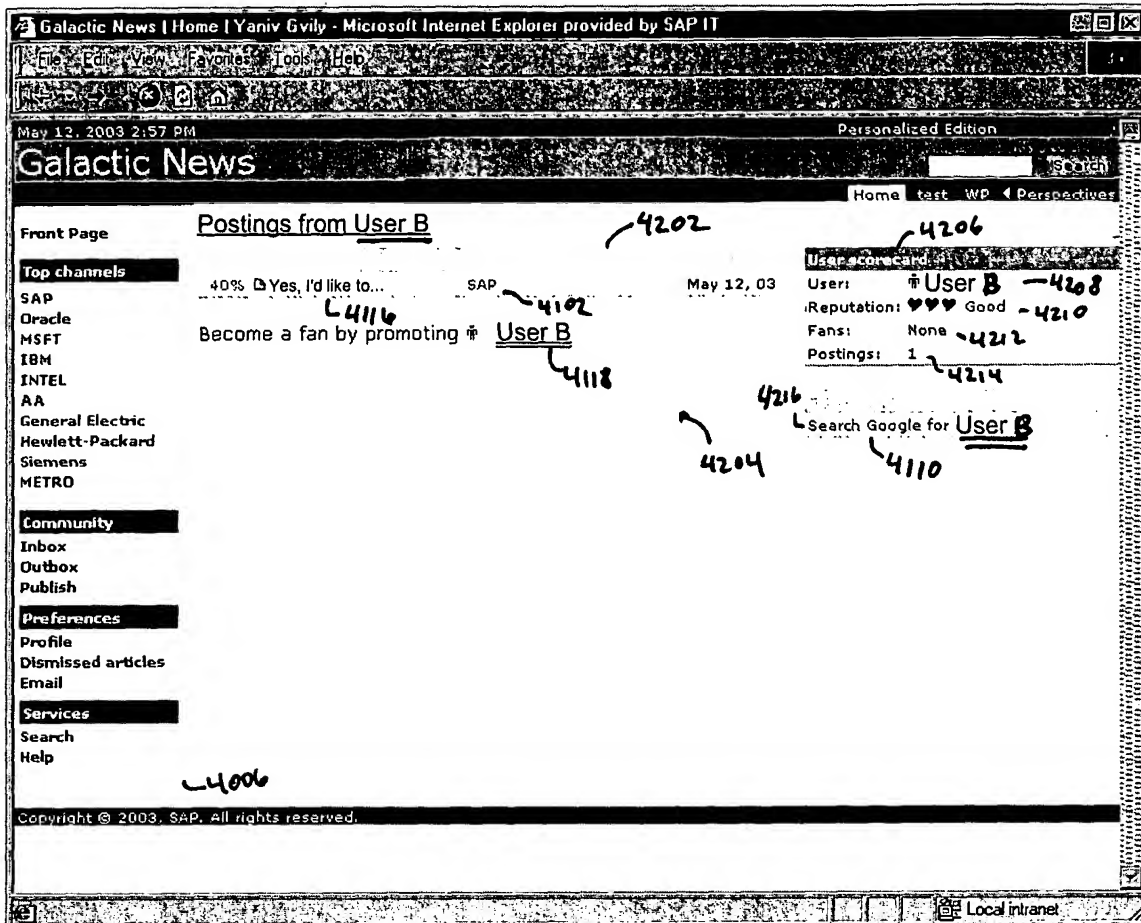


FIG. 42

4300

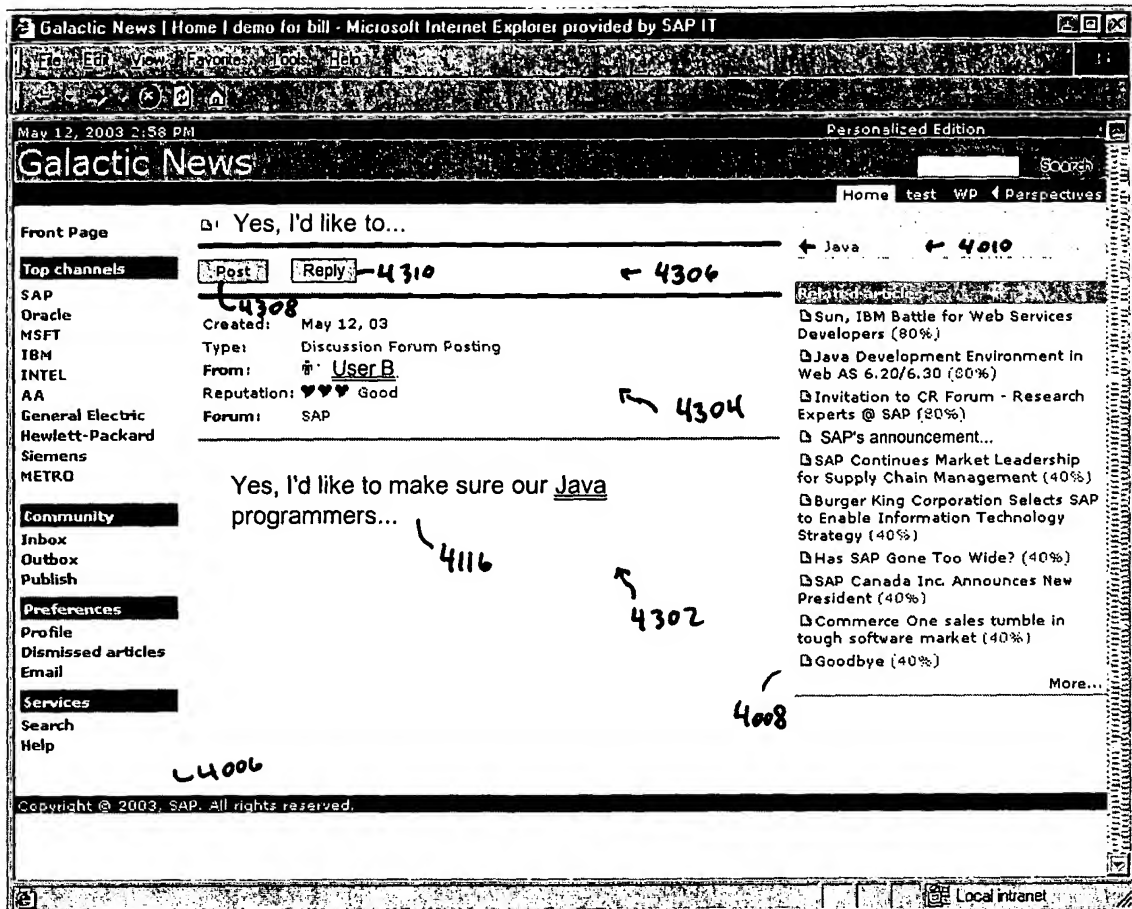


FIG. 43

4400

Galactic News | Home | Publish - Microsoft Internet Explorer provided by SAP IT

May 12, 2003 3:59 PM Personalized Edition

Galactic News

Home test WP Perspectives

Front Page

Top channels

- SAP
- Oracle
- MSFT
- IBM
- INTEL
- AA
- General Electric
- Hewlett-Packard
- Siemens
- METRO

Community

- Inbox
- Outbox
- Publish

Preferences

- Profile
- Dismissed articles
- Email

Services

- Search
- Help

Publish: SAP Discussion Forum

From: User A - 4114

To: SAP Discussion Forum

Title: RE Yes, I'd like to...

Reputation: ♥♥♥ Good

Fans: None

Here is my feedback about your post regarding...

☒ Attach reference to Yes, I'd like to... 4408

Publish 4410

4404 4406 4402 4406

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Done Local intranet

FIG. 44

4500

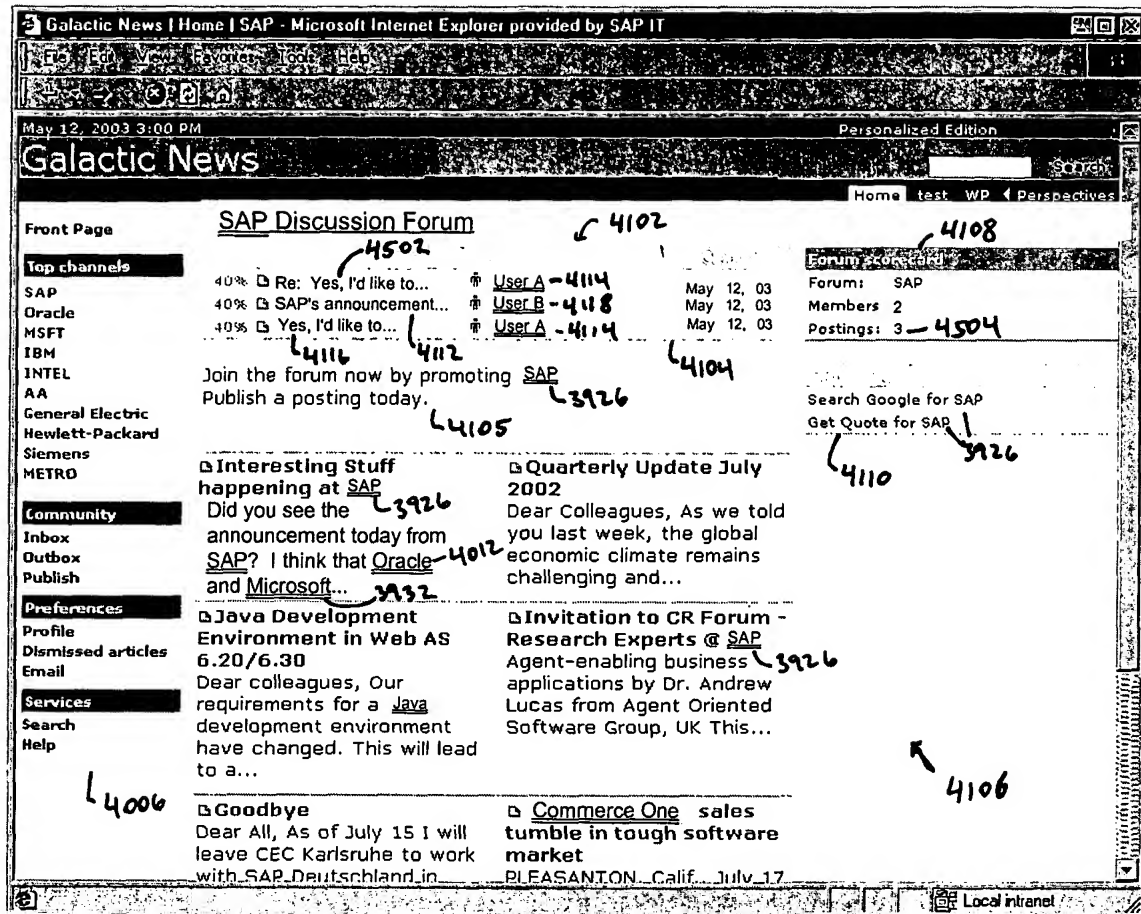


FIG. 45